



American Airlines and American Eagle in the Caribbean

Overview

American Airlines has served the Caribbean for more than three decades. Over the years, American and its regional partner, American Eagle have worked closely with government, hoteliers and tourism authorities to promote travel and tourism to the Caribbean, the Bahamas and Bermuda in the Atlantic.

American first inaugurated service to the Caribbean in March 1971, flying between New York/Kennedy (JFK) and five Caribbean destinations - Puerto Rico, Aruba, Curacao, the U.S. Virgin Islands and Haiti. Today, American and American Eagle, fly from 11 North American cities to 34 destinations in the Caribbean, the Bahamas and Bermuda in the Atlantic.

Partnering in the Caribbean

In 1992, American, in conjunction with government and private-sector leaders, helped develop a regional marketing campaign. This effort established the Caribbean Coalition for Tourism, a partnership of government officials, Caribbean Hotel Association representatives and other private-sector partners who work to sell and market the region for tourism.

We are in close communication with the government, hoteliers and tour operators in the Caribbean in our continuous search for new opportunities to solidify the region.

Upgrading Facilities to benefit the region

American has steadily upgraded and expanded its facilities throughout the Caribbean, and it has invested in its three major airports that serve the region: Miami, San Juan, Puerto Rico, and New York/JFK.

Over the years, the airline has invested close to \$350 million in terminal facility upgrades and expansion at Luis Muñoz Marín International Airport. This enhancement, in conjunction with others made at important gateways such as Miami and New York airports, have provided travelers in the region with world-class facilities.

For example, Miami-Dade County is currently constructing the North Terminal for use by American Airlines and its partners. The North Terminal Project will construct 1.6 million square feet of new space and renovate nearly 1.7 million square feet of the existing Terminal. This work is being undertaken at a cost of \$2.6 billion (USD) and is expected to be completed in 2011. It is part of the county's overall \$6.2 billion capital improvement project for the airport.

This new North Terminal Project is being opened in phases. Currently 11 new gates are in operation in Concourse D. Once the project is completed, American will be operating from 48 new international jet gates, two American Eagle regional jet gates, 49 ticket counter positions, 90 self-service check-in devices, 29 staffed self-service baggage

check-in positions, 30 curbside check-in positions, a new baggage handling system and a new international customs facility.

It will also feature an automated People Mover System with a capacity of 74,000 riders per day and more than one mile of moving sidewalks and more than 100,000 square feet of concession space. The new terminal will be one of the finest airports in the country and will give South Florida an important new asset for economic growth and development.

The new American \$1.2 billion terminal at New York/JFK has 36 gates, with 19 capable of handling international arrivals. This state-of-the-art terminal, the newest and largest airline terminal, is designed to serve the needs of millions of domestic and international travelers. Today, American flies from JFK to 13 destinations in the Caribbean.

Important milestones

- American began flying to five Caribbean destinations from JFK in 1971 after acquiring Trans Caribbean Airlines.
- American developed its hub in Miami in 1989 when it purchased Eastern Airlines route system to the Caribbean with its base in Miami. Today from Miami American serves 21 cities in the Caribbean and Bermuda and American Eagle serves four destinations in the Bahamas.
- In addition to its extensive Caribbean route system from Miami, San Juan and JFK American/American Eagle fly to the region from Dallas/Fort Worth; Tampa, Florida; Chicago/O'Hare; Los Angeles; Philadelphia, Hartford, Connecticut; Baltimore and Boston.
- American added Miami – Antigua service in Sept. 2008 and Miami - Grenada in Nov. 2008.

Destinations:

- The Bahamas
 - Freeport *
 - GeorgeTown/Exuma*
 - Marsh Harbour *
 - Nassau+
- Anguilla *
- Antigua
- Aruba+
- Barbados+
- Bermuda
- Bonaire *
- Curacao+
- Dominica *
- Fort De France, Martinique*
- Grand Cayman, Cayman Islands
- Grenada+
- Jamaica
 - Kingston
 - Montego Bay

- Dominican Republic
 - La Romana+
 - Puerto Plata+
 - Punta Cana+
 - Santiago+
 - Santo Domingo+
- Nevis *
- Pointe-a-Pitre, Guadeloupe*
- Port-au-Prince , Haiti
- Port of Spain , Trinidad+
- Providenciales, Turks & Caicos Islands
- San Juan , Puerto Rico+
- St. Kitts+
- St. Lucia+
- St. Maarten+
- Tortola/Virgin Gorda, British Virgin Islands*
- U.S. Virgin Islands
 - St. Croix+
 - St. Thomas+

American Eagle service*

American Airlines/American Eagle service+

All Others – American Airlines