

TIPS & INFORMATION

GUEST RELATIONS

Please visit Guest Relations located east of *Spaceship Earth*® for:

- Questions and Concerns
- Ticket Upgrades
- Separated Guest Assistance
- Lost and Found
- Services for Guests with Disabilities



Services for International Guests are available at Guest Relations.

Los Servicios para huéspedes internacionales están disponibles en la oficina de Guest Relations.

Des services pour les visiteurs internationaux sont disponibles au Guest Relations.

Serviços para hóspedes internacionais estão disponíveis no Guest Relations.

Dienste für internationale Gäste sind bei der Guest Relations erhältlich.

ゲストリレーションにて世界各国からのゲストの皆様向けのサービスをご案内しております。



Please look for the recycling containers throughout the Park and join us in our commitment to the environment.



Please do not feed the birds or other animals, and do not throw objects (including coins) into the water.

LEAVING THE PARK? All Guests who wish to leave the Park and return later in the day may do so by presenting their original admission media.

- To get to the **Epcot**® parking lot, take a Parking Tram located outside the front of the Park.
- To get to **Magic Kingdom**® Park, take a Monorail to the Transportation and Ticket Center and then a Monorail or Ferryboat to the Park.
- To get to **Disney's Animal Kingdom**® Theme Park, take a Bus located outside the front of the Park.
- To get to **Disney's Hollywood Studios**®, walk or take a FriendShip Boat from International Gateway, or take a Bus located outside the front of the Park.
- To get to **Disney Springs**® between the hours of 4:00pm-11:00pm, take a Bus located outside the front of the Park. At all other times, take a Bus to any *Disney Resort* hotel, and then another Bus to *Disney Springs*.
- To get to **Disney's Yacht & Beach Club Resorts, Disney's BoardWalk Inn and Villas** or the **Walt Disney World Swan and Dolphin Hotels**, walk or take a FriendShip Boat from International Gateway.
- To get to all other **Disney Resort hotels**, take a Bus located outside the front of the Park.

Ask us about staying at a *Disney Resort* hotel tonight. Call 407-WDISNEY (934-7639).



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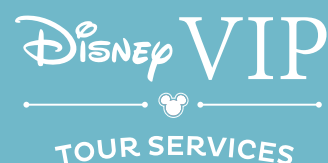
Enjoy unlimited digital downloads of all your **Disney PhotoPass**® vacation photos for one price with **Memory Maker**!

- One day of photos with **Memory Maker One Day**
- All of your vacation photos with **Memory Maker**



Visit the My Disney Experience mobile app* to preview and purchase your photos.

Memory Maker includes photos taken during the applicable Memory Maker window and linked to the Memory Maker guest's Disney account. A MagicBand is required to receive certain attraction photos and other digital content. Photos and other digital content will expire pursuant to the expiration policy at <https://mydisneyphotopass.disney.go.com/help-and-support/policies#1>. Valid theme park admission required for certain photo locations. Memory Maker is subject to Memory Maker terms at <https://mydisneyphotopass.disney.go.com/memory-maker/terms>. Not responsible for missing, lost or damaged photos. Subject to change without notice. *Online registration required. Message, data and roaming rates may apply. Availability subject to handset limitations and features may vary by handset or service provider. Coverage not available everywhere.



From Group Ultimate Tours to Private Tours, VIP experiences make your vacation carefree with an expert by your side every step of the way across all four *Walt Disney World*® Theme Parks!

Learn more by calling
407-560-4033 or
visiting enchantingextras.com



Look for the **Disney Vacation Club** icon on your map.



Payment Options

Walt Disney World® Resort accepts Disney Visa® Cards, *Disney Rewards*® Redemption Card, Disney Gift Card, Visa®, MasterCard®, Discover®, American Express®, Diners Club®, JCB®, traveler's checks, cash and Disney Dollars.

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English

GUIDEMAP



Download *My Disney Experience* from an app store to access real-time Park information and step-by-step walking directions. Or visit MyDisneyExperience.com on your mobile browser.

Follow @WDWToday and Tweet with us!

Discover the Wonder



IllumiNations: Reflections of Earth FP+ Presented by Siemens
The World Showcase Promenade comes alive nightly with the brilliance and splendor of music, lights, lasers, water fountains and custom pyrotechnics in

our signature nighttime spectacular, *IllumiNations: Reflections of Earth*. See *Times Guide*.

Immerse Yourself in a World of History and Heritage!

From Moroccan architecture to Japanese Gardens, each pavilion of World Showcase provides many opportunities for wonder and amazement — and be sure to visit our galleries for authentic displays of world art and culture — such as “Re-Discovering America: Family Treasures from the Kinsey Collection” at the American Heritage Gallery.

- **Mexico:** Mexico Folk Art Gallery
- **Norway:** Stave Church Gallery
- **China:** House of the Whispering Willows
- **The American Adventure:** American Heritage Gallery
- **Japan:** Bijutsu-kan Gallery
- **Morocco:** Gallery of Arts and History



Disney Phineas and Ferb: Agent P's World Showcase Adventure Become a super secret agent in this interactive adventure through one of several World Showcase Pavilions!

The experience is included with admission to *Epcot*®.

Visit agentpwsa.com to start your adventure!

Open from a web-browser on your mobile device to begin. Data rates may apply.

SHOPPING

Here at *Epcot*, you don't need a passport to embark on an international shopping spree! Shop the World Showcase pavilions and you will discover authentic goods representing cultures around the globe — from delicate fragrances in France to handmade ornaments in Germany. You can also download the *Shop Disney Parks* mobile app to search for and purchase authentic *Walt Disney World*® Resort merchandise.

Merchandise Package Delivery and Pickup

Instead of carrying your purchases all day, have them delivered to The Gift Stop near the main Park entrance or to World Traveler at International Gateway and pick them up as you exit the Park. Please allow three hours for delivery. If you prefer, have your purchases delivered directly to your *Disney Resort* hotel. See a *Merchandise Cast Member* for more details.

DINING

Dining Reservations Table-Service restaurants book quickly, so please make reservations through the *My Disney Experience* app, at disneyworld.com/dine, by calling 407-WDW-DINE (939-3463), or for additional assistance by visiting any Guest Relations location. *Most reservations must be canceled at least one day prior to the date of your reservation or a per person cancellation charge will be incurred (policies and charges vary by location; please confirm before finalizing your reservation).*

Mickey Check

Look for the Mickey Check on menus throughout the *Walt Disney World Resort* for kids' meals and other items that meet Disney Nutrition Guidelines. For more information, please visit disneymickeycheck.com.

For special dietary needs, please see a Restaurant Cast Member upon arrival.



Don't forget your Times Guide!

Pick up the *Times Guide* to find additional information regarding shows, entertainment, operating hours and even character appearances!

- Entertainment, outdoor shows and other Guest offerings are subject to change without notice.
- Theater venues have limited capacity and may fill up before show time. Please ensure your entire party is together prior to entering the facility.
- Some walkways in the Park may close periodically.

My Disney Experience

The official mobile app that's the one-stop shop for your **Walt Disney World**® vacation!

Download it for FREE today*.

*App includes products for purchase.



You can also visit MyDisneyExperience.com on your mobile browser.

Wi-Fi is available in most areas.



Modify your **Disney FastPass+™** experiences on the go.



Preview and purchase your **Disney PhotoPass**® photos.



Use **Smart Maps** to explore the fun.

Buy **Walt Disney World Theme Park tickets!**



Availability subject to device limitations and features may vary by device or service provider. Message and data rates may apply. Coverage and app stores not available everywhere. If you're under 18, get your parent's permission first.

**Valid Theme Park admission and online registration required. *Disney FastPass+* attractions and entertainment experiences, the number of selections you can make and available arrival windows are limited.

†In-app ticket purchases not available to residents of all countries.

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FP+ RESERVE ACCESS TO SOME OF YOUR MUST-DO FUN!
 Select up to three FastPass+ experiences by visiting a FastPass+ kiosk identified on the map with FP+. Once you redeem your initial selections, return for information about availability and selecting additional experiences.

Complimentary Wi-Fi
 Wi-Fi is available in most areas. Some attractions and shows may have limited availability.

Boat & walkway to Epcot® Resorts & Disney's Hollywood Studios®

FUTURE WORLD EAST

- Spaceship Earth®** Presented by Siemens **FP+** **HC** **HC** Explore the history of innovations from the Stone Age to the Digital Age.
- Project Tomorrow: Inventing the Wonders of the Future** **HC** Discover challenging games and engaging displays in an interactive play area for all ages.
- Mission: SPACE®** **FP+** **CC** **AED** Experience NASA-style training with a simulated space launch. *Expectant mothers should not ride.*
 - Green Mission for a milder experience **40"/102 cm.**
 - Orange Mission for an intense journey **44"/112 cm.**
- Advanced Training Lab** **HC** Further your astronaut training in this interactive play area.
- Test Track®** Presented by Chevrolet **FP+** **ST** **A** **40"/102 cm.** **CC** **AED** Create your own virtual concept vehicle and put it through the paces on the exhilarating hills, hairpin turns and straightaways of the *Test Track* circuit.
- Innoventions®** **HC** **HC** **HC** Explore the wonderful world of COLORTOPIA™ presented by Glidden®.
- Disney Phineas and Ferb: Agent P's World Showcase Adventure** **HC** **CC** Search for clues with Perry the Platypus to defeat Dr. Doofenshmirtz before he takes over World Showcase. Visit agentpwsa.com to start your adventure! *Interactive adventure. At your own pace.*
- Electric Umbrella** Hosted by Coca-Cola **LD** **S** Angus burgers, flatbreads and seasonal salads.
- Mouse Gear** One-stop shopping destination for Disney Character gifts and Park souvenirs.

FUTURE WORLD WEST

- Epcot Character Spot** **HC** The perfect place to meet favorite pals and new friends.
 - Baymax** Your personal health care companion from "Big Hero 6"!
 - Joy and Sadness** Adventurous emotions from "Inside Out."
 - Mickey, Minnie and Goofy** **FP+** All in one fun spot.
- The Seas with Nemo & Friends**
 - The Seas with Nemo & Friends Attraction** **FP+** **HC** **HC** **HC** Board this relaxing "clamobile" to relive some of your favorite scenes from Disney•Pixar's "Finding Nemo."
 - Turtle Talk With Crush** **FP+** **HC** **HC** **HC** Join us for an engaging conversation with Crush, Dory and some of their marine animal friends.
 - SeaBase** **HC** Surround yourself with thousands of beautiful live fish, sharks, sea turtles and more, as you explore this 5.7 million gallon aquarium!
- Soarin'®** **FP+** **40"/102 cm.** **CC** **AED** Soar high in the sky and feel the wind race across your face during a hang-gliding flight across the globe.

- Living with the Land** Presented by Chiquita **FP+** **HC** **HC** **HC** Sail through the greenhouses of The Land to see nine-pound lemons and more!
- The Circle of Life** **HC** **HC** **HC** Learn about conservation in this film featuring commentary from Timon and Pumbaa of "The Lion King." *20 minutes.*
- Journey Into Imagination With Figment** **FP+** **HC** **HC** **AED** Follow Figment on this whimsical open-house tour of the Imagination Institute.
- ImageWorks** **HC** Explore, experience and create in this interactive play area.
- Disney & Pixar Short Film Festival** **FP+** **HC** **HC** **CC** **AED** Animation fans of every age can experience beloved Disney and Pixar shorts like never before at this 4-D cinema attraction.
- Fountain View** **S** **S** Starbucks® Espresso, Artisan breakfast sandwiches and house-made Disney pastries.
- Coral Reef Restaurant** **LD** **SS** Seafood specialties with an aquarium view.
- Sunshine Seasons** **BLD** **S** Breakfast, pastries, seasonal soups, salads, sandwiches, desserts and wood-fired entrées.
- Chip 'n' Dale's Harvest Feast at The Garden Grill** Hosted by Smucker's **B** **SS** **LD** **SSS** Family-style Character Dining with Chip 'n' Dale and Friends. American Cuisine.
- The Gift Stop** Merchandise Package Pickup. Located near the main entrance.
- Art of Disney** Collectibles, including framed artwork, sculptures and prints.
- Club Cool** Hosted by Coca-Cola® Exclusive Coca-Cola merchandise and complimentary samples of soft drinks from around the world.

SHOWCASE PLAZA

- Refreshment Port** **LD** **S** Croissant doughnuts, chicken nuggets, ice cream and beverages.
- Promenade Refreshments** **LD** **S** Desserts and beverages.

WORLD SHOWCASE

- MEXICO**
 - Gran Fiesta Tour Starring The Three Caballeros** **HC** **HC** **HC** Discover the sights of Mexico and the antics of three feathered amigos on this boat ride.
 - Choza de Margarita** **S** Margaritas and classic Mexican snacks. *Not on Disney dining plans.*
 - San Angel Inn Restaurante** **AED** **LD** **SS** Authentic Mexican cuisine. Premium margaritas and tequilas.
 - La Hacienda de San Angel** **D** **SS** Regional Mexican cuisine. Premium margaritas and tequilas.
 - La Cantina de San Angel** **LD** **S** Nachos, tacos, empanadas, beer and margaritas.

LEGEND

- Symbols on Map**
- Amenities**
- Restrooms
 - Accessible Restrooms
 - Companion Restrooms
 - First Aid® Presented by Florida Hospital
 - Automated External Defibrillators
 - Guest Relations
 - Baby Care Center Hosted by Huggies®
 - Service Animal Relief Areas

- Smoking Locations
- ATMs Presented by Chase
- Stroller Rentals Hosted by Huggies®
- Wheelchair Rentals
- Locker Rentals
- Disney PhotoPass® Photographers
- Memory Maker Sales Center
- Nikon® Picture Spot
- Assistive Listening
- Water Transportation

- Park Information**
- Character Greetings
 - FastPass+ kiosks available in English, Spanish and Portuguese.
 - IllumiNations Viewing for Guests with Disabilities
 - Leave A Legacy Locator
 - Kidcot Fun Stops Hosted by Smucker's®
 - Disney Vacation Club® Information Center
 - *Emergency services available by calling 911.

- Symbols in List**
- Attraction/Show Considerations**
- FastPass+ experience
 - Single Rider Queue
 - Physical Considerations
 - The seating and restraints of this attraction may prohibit Guests of certain body shapes or sizes from riding.
 - Kidcot Fun Stops Hosted by Smucker's®
 - Minimum Height Requirement
 - May remain in wheelchair/ECV
 - Must transfer from wheelchair/ECV

- Must transfer to standard wheelchair
- Must transfer to standard wheelchair, and then to ride vehicle
- Sign Language (available Fridays)
- Automated External Defibrillators
- Devices Available at Guest Relations**
- Assistive Listening
- Handheld Captioning
- Video Captioning
- Audio Description
- Shopping**

- Dining**
- All dining locations listed accept a Disney dining plan unless otherwise noted.
- Mobile Ordering
 - Reservations recommended.
 - Call 407-WDW-DINE (939-3463).
 - B** - Breakfast **L** - Lunch
 - D** - Dinner **S** - Snack
 - \$** = \$14.99 and under per adult
 - SS** = \$15-\$34.99 per adult
 - SSS** = \$35-\$59.99 per adult
 - SSSS** = over \$60 per adult
- See disneydiningpricinginfo.com for pricing details.

Special Considerations for Attractions

Safety: Please abide by all safety warnings and notices.

- Supervise children at all times. Children under age 7 years must be accompanied by a person age 14 years or older.
- For your safety while on attractions, remain seated with hands, arms, feet and legs inside the vehicle. Supervise children.

Physical considerations on designated attractions:

- Warning!** For safety, you should be in good health and free from high blood pressure, heart, back or neck problems, motion sickness, or other conditions that could be aggravated by this adventure. Expectant mothers should not ride.

- La Cava del Tequila** **S** More than 200 tequilas and handcrafted margaritas. *Not on Disney dining plans.*
- NORWAY**
 - Meet Anna and Elsa at Royal Sommerhus** **HC** Meet Anna and Elsa, the beloved sisters of Arendelle.
 - Frozen Ever After** **FP+** **HC** **HC** **HC** Board a wooden Viking ship and sail through the fantastical world of "Frozen."
 - Princess Storybook Dining at Akershus Royal Banquet Hall** **D** **BLD** **SSS** Character dining with Disney Princesses. American and Norwegian cuisine.
 - Kringla Bakeri Og Kafe** **BLS** **S** Pastries and sandwiches.
- CHINA**
 - Reflections of China** **HC** **HC** **HC** View the places and faces of the world's most populous country in this Circle-Vision 360 film. *14 minutes.*
 - Nine Dragons Restaurant** **LD** **SS** Chinese cuisine, wine and beer.
 - Lotus Blossom Café** **LD** **S** Egg rolls, orange chicken and rice bowls.
 - Joy of Tea** **S** **S** Assorted teas, beverages, ice cream and snacks.
- GERMANY**
 - Biergarten Restaurant** **D** **L** **SS** **D** **SSS** **S** Oktoberfest buffet with live entertainment. German cuisine.
 - Sommerfest** **LD** **S** Bratwurst, potato salad, beer and desserts.
 - Karamell-Küche** Featuring Werther's® Original Caramel Freshly made caramel corn, caramel covered apples and strawberries.
- ITALY**
 - Tutto Italia Ristorante** **LD** **SS** Pasta and fine Italian specialties.
 - Tutto Gusto Wine Cellar** **LDS** **S** Italian wines and imported cheeses. *Not on Disney dining plans.*
 - Via Napoli Ristorante e Pizzeria** **LD** **SS** Italian pastas, wood-fired pizzas, Piatti alla Parmigiana and tiramisù.
- THE AMERICAN ADVENTURE**
 - The American Adventure** **HC** **HC** **HC** **HC** Explore the past and future of America through film, music and *Audio-Animatronics*®. *30 minutes.*
 - Liberty Inn** Hosted by Coca-Cola **LD** **S** Regional American Cuisine featuring Angus burgers, chicken or pork sandwiches and salad.
 - Fife & Drum Tavern** **LD** **S** Turkey legs, frozen beverages and hard soda.
 - Block & Hans** **S** **S** Craft beer and pretzels.
- JAPAN**
 - Teppan Edo** **LD** **SS** Hibachi Chefs grill tableside steaks, seafood and chicken. Sake, wine and specialty drinks.

- Tokyo Dining** **LD** **SS** Lamb chops, black cod, lobster tempura and sushi favorites.
- Katsura Grill** **LD** **S** Ramen, udon noodle bowls, shrimp, curry and sushi.
- Kabuki Cafe** **S** **S** Shaved ice, sushi snacks, Japanese beer and cold beverages.
- MOROCCO**
 - Restaurant Marrakesh** **LD** **SS** Beef, lamb and chicken dinners with a live belly dancing show.
 - Tangerine Café** **LD** **S** Chicken and lamb shawarma, wraps and salads.
- FRANCE**
 - Impressions de France** **HC** **HC** **HC** Experience the grandeur and charm of the French countryside through film. *20 minutes.*
 - Chefs de France** **LD** **SS** Casual French café. Onion soup, filet mignon and crème brûlée.
 - Les Vins des Chefs de France** **S** French wines, beer and frozen slushes.
 - Crepes des Chefs de France** **S** **S** Homemade crepes, soft-serve ice cream and specialty coffees.
 - Monsieur Paul** **D** **SSSS** Inventive twist on classic French cuisine with extensive wine list.
 - Les Halles Boulangerie-Pâtisserie** **S** **S** French bakery. Soups, salads, quiches, baguette sandwiches, pastries and baked goods.
 - L'Artisan des Glaces** **S** **S** House-made ice cream, sorbets and ice cream martinis.
- INTERNATIONAL GATEWAY**
- World Traveler** Merchandise Package Pickup.
- UNITED KINGDOM**
 - Rose & Crown Pub** **S** **S** Pub fare with British ales, lagers and stouts.
 - Rose & Crown Dining Room** **LD** **SS** U.K. favorites including steak, shepherd's pie and corned beef.
 - Yorkshire County Fish Shop** **LD** **S** Fish and chips, beverages and beer.
- CANADA**
 - O Canada!** **HC** **HC** **HC** **HC** View the very best Canada has to offer in this Circle-Vision 360 film. *14 minutes.*
 - Le Cellier Steakhouse** **LD** **SSS** Steaks, seafood and Canadian specialties including poutines and cheese soup.