



GUEST GUIDE

A-Z LOCATION GUIDE/DIRECTORY



THE THEATER
AT
MADISON SQUARE GARDEN.

ASSISTIVE LISTENING DEVICES

ARENA

	NAME	LOCATION
SAP MADISON CONCOURSE	Guest Experience Office presented by Lenox Hill Hospital	117
GARDEN CONCOURSE	Guest Experience Podium presented by Lenox Hill Hospital	227

THEATER

	NAME	LOCATION
STREET LEVEL	Event Manager's Office	101

CHASE ATMs

ARENA

	LOCATION
LOBBY LEVEL	Chase Square North Chase Square South
NESPRESSO EVENT LEVEL	Near Tower D
SAP MADISON CONCOURSE	105 & 114

ARENA *CONTINUED*

	LOCATION
GARDEN CONCOURSE	211 & 226
BRIDGE LEVEL	304

THEATER

	LOCATION
LEXUS TERRACE LEVEL	Theater Lobby Aisle A and B

AUDIO INDUCTION LOOP

	NAME	LOCATION
LOBBY LEVEL	Box Office Window Box Office Window	# 4 - Will Call # 14 - Advance Sales
SAP MADISON CONCOURSE	Guest Experience Office presented by Lenox Hill Hospital	117

AUTOMATED EXTERNAL DEFIBRILLATOR (AED)

ARENA

	LOCATION
LOBBY LEVEL	Building Security across from Tower A
SUPPORT LEVEL	Building Ops/Facilities Corridor
NESPRESSO EVENT LEVEL	Event Operations near Tower C elevator
SAP MADISON CONCOURSE	Guest Experience Office presented by Lenox Hill Hospital at 117

ARENA *CONTINUED*

	LOCATION
GARDEN CONCOURSE	Security Booth at 207
BRIDGE LEVEL	306

THEATER

	LOCATION
LEXUS TERRACE LEVEL	Orchestra Lobby Aisle A

BOX OFFICE

Monday–Saturday, 10am–6pm. Sunday–Closed, unless there is a scheduled event. When there is an evening event, the Box Office will remain open until one hour after the scheduled start.

Tickets may be purchased by: **Calling Ticketmaster (866) 858-0008**

On-Line at **[Ticketmaster.com](https://www.ticketmaster.com)** In Person at The Garden's Box Office

Ticketmaster Kiosks

- Level 2 at Box Office Windows 8, 12, 16 & 20
- Level 6 at 104 & 112
- Level 8 at 211 & 226

☒ Tickets for individuals with disabilities may be purchased by the methods listed, as well as by calling MSG's Disabled Services Department (212) 465-6034, Monday–Friday, 9:30am–4:30pm.

CHASE BRIDGE

North Sections 310–316 are located on the Bridge Level b/t Towers C & D

South Sections 324–328 are located on the Bridge Level b/t Towers A & B

CLUBS

	NAME	LOCATION	ACCESS	OPEN before event	CLOSE after event
LEXUS TERRACE LEVEL	1879 Club presented by J.P. Morgan	Near South Terrace	North and South Concierge presented by Lenox Hill Hospital ☒ 4 Penn Plaza ☒ Tower A elevator	90 minutes*	30 minutes*
	Club Bar & Grill	Near North Terrace	North and South Concierge presented by Lenox Hill Hospital ☒ Tower A elevator	2 hours*	minimum 60 minutes*
	Legends Room	Near South Terrace	North and South Concierge presented by Lenox Hill Hospital ☒ Tower A elevator	90 minutes*	30 minutes*
NESPRESSO EVENT LEVEL	Delta Sky360° Club	Between Tower A & Tower D	North and South Concierge presented by Lenox Hill Hospital ☒ Tower A or Tower D elevator	60 minutes*	Immediately after event
LEXUS MADISON SUITES & MADISON CLUB presented by FOXWOODS	Madison Club presented by Foxwoods	Between Tower B & Tower C	North and South Concierge presented by Lenox Hill Hospital ☒ Tower A or Tower D elevator	60 minutes*	Immediately after event

*Knicks & Rangers, varies with other events

ELEVATORS

ELEVATOR	1	2	3	4	5	6	6.5	7	8	9	SUITES 9	10	11
TOWER A		√	√		√	√		√	√		√	√	
TOWER B	•	√	•	•	•	√		√	√	√			√
TOWER C	√	√	•	•	•	√		√	√	√			
TOWER D	•	√	•		√	√		√	√		√	√	
105WC						√	√	√					
108WC/109WC						√	√	√					
211UWC									√				√
224UWC									√				√
Suites North			√		√	√		√	√		√	√	
Suites South			√		√	√		√	√		√	√	
4 Penn	√	√	√	•	√	√							
Freight	•		•	•	•								

KEY: √= Public Access •= Employee Access Only

ESCALATORS

ARENA

There are escalators in each of the four (4) Towers (A, B, C, and D).

The Club escalators are located on the Lexus Terrace Level and on the SAP Madison Concourse between Towers A and D and allows specific ticket holders to access these levels.

THEATER

Escalators are located at the entrance in the Chase Square.

FOR THE SAFETY OF OUR GUESTS, ESCALATORS MAY BE TURNED OFF UPON EXITING.

EVACUATION

In the event of an emergency or ordered evacuation announcement, all team members will be available to assist guests, including individuals with disabilities. Guests should be directed calmly and orderly to the nearest and safest stairway to exit. Your supervisor will provide you with detailed information of your exact duties in case of an emergency.

EVENT OPERATIONS OFFICE

This is the operational headquarters of the Event Operations/Security department during events. The Office handles event-related emergencies, guest concerns, medical issues and incidents.

ARENA

	LOCATION
NESPRESSO EVENT LEVEL	Across from Tower C elevator (Requires Team Member Escort)

THEATER

	LOCATION
STREET LEVEL	Near Section 101

FIRST AID

ARENA

LOCATION
NESPRESSO EVENT LEVEL Off Tower C elevator (Requires Team Member Escort)
SAP MADISON CONCOURSE 117

THEATER

LOCATION
LEXUS TERRACE LEVEL Aisle A in Lobby

FOOD AND BEVERAGE

ARENA

NAME	LOCATION
NESPRESSO EVENT LEVEL	Backstage Bar Tower A
	Delta Sky360° Club (Coca-Cola Freestyle machines) Between Tower A & Tower D
	Event Bar Between Tower A & Tower D
	Garden Market (hot dogs & snacks) Tower A
	16 Handles Frozen Yogurt 115
SAP MADISON CONCOURSE	BARS 101, 102, 103, 105, 109, 110, 112, 114, 119
	Bar at The Garden 105, 119
	Bar Madison 101
	Bottled Beer/Draft Beer 109, 110
	Farley's (bar) (Coca-Cola Freestyle machines) 112
	Garden Pub 102
	Mixed Drinks 103, 114
	Carlos & Gabby's Kosher Mexican Grill* 111
	Carnegie Deli 105
	Casa Nonna Pizza 117
	Chicken & Fries 109, 115
	Coffee and Desserts 114
	Daily Burger by Drew Nieporent 106, 116
	Garden Market (hot dogs & snacks) 104, 108, 112, 115, 120
	Healthy At The Garden (gluten free) 119
	Hill Country Barbecue Market 107
	Ice Cream-Soft Serve 110
	Lobster Shrimp Roll by Aquagrill 118
	Popcorn and Bottled Drinks 113, 120
	Sausage Boss by Andrew Carmellini 107, 116
Senzai Sushi 118	
Simply Chicken by Jean-Georges 106, 112	
Simply Tacos by Jean-Georges 112	

FOOD AND BEVERAGE CONTINUED

ARENA

NAME	LOCATION
GARDEN CONCOURSE	BARS 204, 208, 209, 210, 211, 212, 215, 220, 221, 223, 224, 225, 226, 227
	Bar at The Garden 204, 211
	Bottled Beer / Draft Beer 210, 212, 220, 221, 223, 224, 225
	Garden Pub 209, 226
	Kelvin Natural Frozen Drinks 221
	Mixed Drinks & Bars 208, 215, 227
	Carnegie Deli 204
	Casa Nonna Pizza 224
	Chicken & Fries 210
	Daily Burger by Drew Nieporent 210
	Garden Market (hot dogs & snacks) 201, 204, 207, 212, 216, 217, 218, 219, 225
	Ice Cream-Soft Serve 213
	La Esquina Nachos 202
	Popcorn 213
	Sausage Boss by Andrew Carmellini 223
Simply Chicken by Jean-Georges 203	
BLUE SEATS LEVEL	Garden Market (hot dogs & snacks) 416, 417, 419
BRIDGE LEVEL	Bar at The Garden 305
	Bridge Pub 320
	Casa Nonna Pizza 321
	Chicken & Fries 304
	Daily Burger by Drew Nieporent 306
Garden Market (hot dogs & snacks) 318, 322	
UPPER GARDEN CONCOURSE	Bar at The Garden 209, 225
	Garden Market (hot dogs & snacks) 210, 223

* Typically open Sunday – Thursday
Opened locations vary based upon event

THEATER

NAME	LOCATION
Bar	Theater Lobby
Concession Stand	Theater Lobby
Delta Sky360° Lounge	Aisle A & B, just before Theater doors

GARDEN OF DREAMS



The Garden of Dreams Foundation is a non-profit charity that works closely with all areas of The Madison Square Garden Company to make dreams come true for children facing obstacles. Please visit our display in the Chase Square. For more information, visit our website at Gardenofdreamsfoundation.org or call (212) 465-4170.

Gardenvision "Dream Note" – To have your personalized message displayed on Gardenvision during a Knicks, Rangers or Liberty game, please visit Gardenofdreamsfoundation.org at least two (2) business days before the game.

GROUP CENTRAL

	LOCATION	OPEN	CLOSE
SAP MADISON CONCOURSE	118	60 minutes before game	Liberty - end of halftime
BRIDGE LEVEL	310	60 minutes before game	Knicks - end of halftime Rangers - end of second intermission

The place for group ticket buyers to go for group related information, troubleshooting, and more. Group buyers and guests who want information on purchasing group packages may visit during Knicks, Rangers and Liberty games.

GUEST EXPERIENCE LOCATION

ARENA

	TYPE	LOCATION	AMENITIES
SAP MADISON CONCOURSE	Office	117	Assistive Listening Devices Audio Induction Loop Designated Driver Program General Guest Services
GARDEN CONCOURSE	Podium	227	Assistive Listening Devices Designated Driver Program General Guest Services

THEATER

Guest Experience Representatives (GER's) are available in the Theater

LEVELS

	LOCATION
STREET LEVEL	8 Penn - ADA Guest, Media and Employee Entrance
LOBBY LEVEL	Arena Tours Box Office Chase Square The MSG Store The Theater at MSG ONLY Ticketmaster Kiosks at Box Office Windows 8, 12, 16 & 20
LEXUS TERRACE LEVEL	1879 Club presented by J.P. Morgan Board Room Club Bar & Grill Legends Room The Theater at MSG

LEVELS CONTINUED

	LOCATION
NESPRESSO EVENT LEVEL	Delta Sky360° Club Event Level Suites 1–18 (South Side) First Aid Floor, Courtside and Rinkside Seating (Sections 1-12 & A-F)
SAP MADISON CONCOURSE	Sections 101–120 First Aid at 117 Group Central at 118 Guest Experience Office presented by Lenox Hill Hospital at 117 Ticketmaster Kiosks at 104 & 112
8WC LEVEL	Wheelchair Sections: 101WC–109WC
LEXUS MADISON SUITES & MADISON CLUB presented by FOXWOODS	Lexus Madison Suites 1–58 Madison Club presented by Foxwoods 59–66
GARDEN CONCOURSE	Sections 201–227 Wheelchair Sections: 204LWC, 217LWC, 218LWC, 223LWC Guest Experience Podium presented by Lenox Hill Hospital at 227 Ticketmaster Kiosks 211 & 226
SIGNATURE SUITES/BLUE SEATS LEVEL	Signature Suites 1–18 (between Towers A & D) Sections 412–421 (between Towers B & C) Wheelchair Sections: 412WC & 421WC (between Towers B & C)
BRIDGE LEVEL	Sections 301–328 301–303 & 307–309 The Lounges 304–306 Lounge Club Seats 310–316 Chase Bridge North 317–323 West Balcony 317–323 West Balcony 324–328 Chase Bridge South Wheelchair Sections: 303WC, 313WC, 321WC, 328WC Budweiser EIGHTEEN 76 Balcony Group Central at 310
UPPER GARDEN CONCOURSE	Wheelchair Section: 211UWC (between Towers C & D) Wheelchair Section: 224UWC (between Towers A & B)

LOST AND FOUND

The Command Center is located in 1968 Corridor South (L2) across from Tower A and can be reached by calling (212) 465-6299.

THE LOUNGES

Sections 301–303 and 307–309 are located on the Bridge Level on the Budweiser EIGHTEEN|76 Balcony between Towers A & D.

LOUNGE CLUB SEATS

Sections 304–306 are located on the Bridge Level on the Budweiser EIGHTEEN|76 Balcony between Towers A & D.

MERCHANDISE

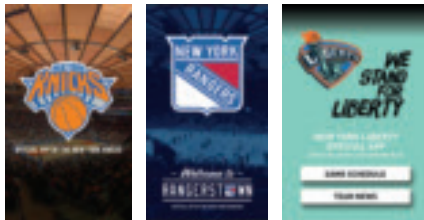
ARENA

	NAME	LOCATION
CHASE SQUARE	The MSG Store	Chase Square
SAP MADISON CONCOURSE	Madison Square Garden Store Madison Square Garden Express	102 & 114 110 & 119
GARDEN CONCOURSE	Madison Square Garden Store Madison Square Garden Express	205 213 & 222
BRIDGE LEVEL	Madison Square Garden Express	317

THEATER

A merchandise stand is available in the Theater Lobby.

MOBILE APPS



The Knicks, Rangers and Liberty have custom mobile apps to enhance the in-arena experience. Fans are encouraged to download and use the team's mobile apps available on iOS and Android, by connecting to MSG's free Wi-Fi network, **FreeMSGWiFi**.

Knicks and Rangers Features include:

- Enhanced statistics • Garden Info/Maps
- Chase Review in arena video replays
- Chase Exclusives (offers and discounts for Chase cardholders)
- Merchandise ordering delivered to your seat
- Food & beverage ordering (limited sections) for pick-up and delivery
- Garden 366 Moments Guide presented by SAP

Liberty Features include:

- Enhanced statistics • Team Twitter feed
- Team news • Game Tracker

Additional features will be introduced throughout the season.

RESTROOMS

ARENA

	MEN*	WOMEN*	FAMILY
LEXUS TERRACE LEVEL	1879 Club presented by J.P. Morgan Club Bar & Grill Legends Room	1879 Club presented by J.P. Morgan Club Bar & Grill Legends Room	1879 Club presented by J.P. Morgan Legends Room
NESPRESSO EVENT LEVEL	Delta Sky360° Club	Delta Sky360° Club	

RESTROOMS CONTINUED

ARENA

	MEN*	WOMEN*	FAMILY
SAP MADISON CONCOURSE	105, 110, 114, 118	101, 103, 106, 108, 111, 113, 116	117
LEXUS MADISON SUITES & MADISON CLUB presented by FOXWOODS	In Madison Club presented by Foxwoods In Lexus Madison Suites (Unisex) Across from Suite 21 (near Tower A)	In Madison Club presented by Foxwoods In Lexus Madison Suites (Unisex) Across from Suite 21 (near Tower A)	Across from Suite 43 (near Tower D)
GARDEN CONCOURSE	208, 211, 214, 221, 224, 227	209, 210, 212, 213, 222, 223, 225, 226	227
BLUE SEATS LEVEL	418 421 (in Tower B)	416 412 (in Tower C)	
BRIDGE LEVEL	306 (near Suite elevators, north side) 310 (in Tower D)	304 (near Tower A elevator) 328 (in Tower A)	

* For certain Arena events, select restrooms may change gender designation.

Baby changing stations are available in most restrooms.

Family Restrooms - please give priority to guests who need to assist children and individuals with disabilities.

Wheelchair accessible stalls - please give priority to individuals with disabilities.

THEATER

	MEN	WOMEN
ORCHESTRA LEVEL	101, 102	101, 102
LOBBY LEVEL	Aisle A	Aisle B

SEASON SUBSCRIBER CENTRAL

	LOCATION	OPEN	CLOSE
SAP MADISON CONCOURSE	118	60 minutes before game	Knicks - end of halftime
GARDEN CONCOURSE	202		Rangers - end of second intermission
			Liberty - end of halftime

The place for Knicks, Rangers and Liberty subscribers to go for all their subscription related information, news on upcoming subscriber events, troubleshooting and more. Group buyers and guests who want information on purchasing ticket packages may also visit during Knicks, Rangers and Liberty games.

SEATING SECTIONS ACCESSIBLE SEATING

ARENA

	ACCESSIBLE SECTION	TYPE	ACCESS	NOTES
NESPRESSO EVENT LEVEL	1-12 & A-F	Wheelchair, Aisle Transfer and ADA	Tower A or Tower D elevator	All events Accessible tickets will read WWHEEL, TTRANS or ADA
	General Admission			
SAP MADISON CONCOURSE	101-120	Aisle Transfer and ADA	Tower A, B, C or D	
6WC LEVEL	101WC	Wheelchair	Tower A, B, C or D elevator to L7 (Lexus Madison Suites Level) and then wheelchair lift to platform. When released for sale to general public, same access except 4-5 steps to wheelchair platform.	
	103WC	Wheelchair	Tower D, A, B or C elevator to L7 (Lexus Madison Suites Level) and then wheelchair lift to platform. When released for sale, same access except 4-5 steps to wheelchair platform.	
	105WC	Wheelchair	Tower D, A, B or C elevator to L6 or L7 and then 105WC elevator only	
	108WC & 109WC	Wheelchair	Tower C, A, B or D elevator to L6 or L7 and then 108WC/109WC elevator only	
GARDEN CONCOURSE	201-227	Aisle Transfer & ADA	Tower A, B, C, or D elevator	Requires walking up/down 6-8 steps to enter section from concourse
	204LWC	Wheelchair	Tower A, B, C, D or Suite elevator to L8 then wheelchair lift to platform	Wheelchair Platform
	204LWC	Wheelchair	Tower A, B, C, D or Suite elevator	Barstool Locations
	217LWC	Wheelchair	Tower C, A, B, or D elevator	

SEATING SECTIONS ACCESSIBLE SEATING CONT.

ARENA

	ACCESSIBLE SECTION	TYPE	ACCESS	NOTES
GARDEN CONCOURSE	218LWC	Wheelchair	Tower C, A, B, or D elevator	
	223LWC	Wheelchair	Tower A, B, C, or D elevator and then wheelchair lift to platform	
BLUE SEATS LEVEL	412WC	Wheelchair	Tower C or B elevator	
	421WC	Wheelchair	Tower B or C elevator	
BRIDGE LEVEL	303WC	Wheelchair	Tower A, B or D elevator	
	313WC	Wheelchair	Tower D, A or B elevator	
	321WC	Wheelchair	Tower B, A or D elevator	
	328WC	Wheelchair	Tower A, B or D elevator	
UPPER GARDEN CONCOURSE	211UWC	Wheelchair	Tower C, A, B or D elevator to L8 and then 211UWC elevator only. While on this level, this area doesn't have direct access to 400's or Bridge Level.	
	224UWC	Wheelchair	Tower A, B, C or D elevator to L8 and then 224UWC elevator only. While on this level, this area doesn't have direct access to 400's or Bridge Level.	

THEATER

	ACCESSIBLE SECTION	TYPE	ACCESS	NOTES
STREET LEVEL	100-102	Aisle Transfer and ADA	8 Penn (Must have tickets in hand) and directly into Theater	
	102	Wheelchair	Enter Box Office Lobby from Chase Square and take 1968 Corridor North (between Towers C and D) and Tower C elevator to Level 1 directly into Theater	
LOBBY LEVEL	200-206	Aisle Transfer and ADA	Enter Box Office Lobby from Chase Square and take 1968 Corridor South (between Towers A and B) or 1968 Corridor North (between Towers C and D) directly into Theater	
	Row Z of any 200 level	Wheelchair		
	300-306	Aisle Transfer and ADA		

THEATER CONTINUED

	ACCESSIBLE SECTION	TYPE	ACCESS	NOTES
LOBBY LEVEL	200–206	Aisle Transfer and ADA	Tower A elevator in Chase Square in Chase Square to Lexus Terrace Level (L3), go past Club Escalators and into Theater Lobby.	
	Row Z of any 200 level	Wheelchair	Follow Aisle A to wheelchair lift and into Theater	
	300–306	Aisle Transfer and ADA	8 Penn (Must have tickets in hand) and Tower C elevator to Level 2, cross 1968 Corridor	

The main route is **bolded**. All accessible seats sold to an individual with a disability will have the following information on the ticket:

- WWHEEL = Wheelchair or Wheelchair companion
- TTRANS = Aisle Transfer seat with movable armrest or companion
- ADA = All others

If an accessible seat is released for sale and subsequently sold to non-disabled individuals, the tickets will typically read ADULT; it will not have the accessible codes listed above.

SERVICE ANIMALS



Service animals are permitted at Madison Square Garden. The ADA defines a service animal as any guide dog, signal dog, or other animal individually trained to provide assistance to an individual with a disability. Service animals must be harnessed, leashed or tethered at all times, unless special circumstances exist, and will be required to rest in the seating area of the individual with a disability, rather than in the aisle. A guest whose service animal poses a threat to the safety of other guests and employees may be asked to escort the animal off the premises.

If you are an individual bringing a service animal, we strongly recommend that you contact Madison Square Garden's Disabled Services Department at (212) 465-6034, any weekday from 9:30am – 4:30pm, to request a photo ID for your animal, which will help to expedite entry and access.

SIGN LANGUAGE INTERPRETED EVENTS

Madison Square Garden is pleased to provide signed performances for the deaf and hard of hearing upon request. We will make every effort to accommodate each request with appropriate advance notice. Please contact the Disabled Services Department at (212) 465-6034, any weekday from 9:30am – 4:30pm, for further information.

SUITES

	SUITES	ACCESS	OPEN before event	CLOSE after event
NESPRESSO EVENT LEVEL	Nespresso Event Level Suites 1–18 are on South (31st) side of the Arena	4 Penn to Nespresso Event Level (L5)	60 minutes*	30 minutes*
LEXUS MADISON SUITES & MADISON CLUB presented by FOXWOODS	Lexus Madison Level Suites 1–58	North and South Concierge presented by Lenox Hill Hospital to Lexus Terrace Level (L3) and then Suites Elevators  Tower A, B, C or D elevator	60 minutes*	30 minutes*
SIGNATURE SUITES LEVEL	Signature Level Suites 1–18	North and South Concierge presented by Lenox Hill Hospital to Lexus Terrace Level (L3) and then Suites Elevators  Tower A or D elevator	60 minutes*	30 minutes*

*Knicks, Rangers and Liberty, varies with other events

TELEPHONE NUMBERS

DEPARTMENT	PHONE
Club Bar & Grill	(212) 465-6290
Disabled Services	(212) 465-6034 D
General MSG Information	(212) 465-6741
Group Sales	(212) 465-6080
Guest Experience Office presented by Lenox Hill Hospital	(212) 465-4422 E
Guest Relations	(212) 465-6225 D
Lost and Found	(212) 465-6299
MSG Network	(212) 465-5926 D
NY Knicks Information	(212) 465-5867
NY Liberty Information	(212) 564-9622
Season Subscriber Central (Knicks, Rangers & Liberty games)	(212) 631-5767 E
Season Subscriptions (New Sales)	(212) 465-6073 D
Season Subscriptions (Service)	(212) 465-6050 D
Security/Event Emergency Arena	(212) 465-6292 E
Security/Event Emergency Theater	(212) 465-5894 E
Special Event/Catering Sales	(212) 465-6106
Suite Services	(212) 465-6155 D (212) 465-6278 E
Ticketmaster	(866) 858-0008

D = Day **E** = Event

TEXT MESSAGING

For New York Knicks and New York Rangers games, we are pleased to announce that you may contact us by text! Let us know of any **urgent** Guest Service issue you are having at your seat location. You will be sent an auto acknowledgement of your text to the same number and our staff will make their best effort to respond to your issue. For immediate assistance, you may also visit the Guest Experience office presented by Lenox Hill Hospital located near section 117 on The SAP Madison Concourse or the Guest Experience Podium presented by Lenox Hill Hospital near section 227 on The Garden Concourse.

Text **HELPME** along with your **Section, Row, Seat Number** and a brief description of your **urgent** Guest Service issue to **MSGNY (67469)**. Please note your text must contain only alphanumeric characters. Message and data rates may apply. No purchase is required to take advantage of this service.

We're here to help make your experience at the Garden a positive and memorable one!

THEATER AT MSG | THE THEATER MADISON SQUARE GARDEN

The Theater at Madison Square Garden is a separate venue located directly below the Madison Square Garden Arena and utilizes the same Chase Square entrance on 7th Avenue and 32nd Street. The Theater at MSG hosts events such as concerts, family shows, boxing and graduations and has seating for 5,600.

TICKETS

Please see Box Office.

TOURS

The MSG All Access Tour offers a behind-the-scenes look at the World's Most Famous Arena! Explore the legendary Garden and over 130 years of iconic history.

Hours of Operation: Daily: 10:30am – 3:00pm

Tickets: Same day – sold in The MSG Store located in Chase Square

Future dates – sold via Ticketmaster and at the MSG Box Office

For more information, please call (212) 465-6741 or visit msgallaccesstour.com

Please note: Tour content and schedule are subject to availability and may change depending on venue activity.

Guests may also visit the Stage Door Tour at Radio City Music Hall located at 50th Street and 6th Avenue. For more information, please visit radiocity.com/tours

WATER FOUNTAINS

ARENA

	LOCATION
SAP MADISON CONCOURSE	101, 103, 111, 114, 117
GARDEN CONCOURSE	208, 217, 221, 227

THEATER

	LOCATION
LEXUS TERRACE LEVEL	Lobby

WEST BALCONY

Sections 317-323 are located on the Bridge Level between Towers B & C.

WHEELCHAIR ESCORTS

Guests with mobility impairments who do not have access to a wheelchair may request a wheelchair to transport the individual to/from their seat, free of charge. Please be aware that our team members will not remain with you during the event, nor will they allow you to remain in or keep the wheelchair for the duration of the event. In the event a guest requires the use of a wheelchair for the duration of the event, we recommend bringing your own wheelchair or other mobility device. The wheelchair escort area is located at Tower A elevator in Chase Square, just before the Box Office. Simply pick up the Courtesy phone to request.

WHEELCHAIR LIFTS

The wheelchair lifts are for the exclusive use of our guests with disabilities.

WHEELCHAIR/MOBILITY DEVICE STORAGE ARENA

Guests who wish to transfer to a seat from their wheelchair or who have a mobility device, such as a walker, may store it at the Guest Experience office located at section 117 or at the podium located at section 227.

THEATER

Please see an Event Supervisor.

WHEELCHAIR SEATING & PLATFORMS

Please see "Seating Sections" for access information. Located on all levels.

WiFi

Free Wi-Fi access is available to all guests in all public areas in the MSG Arena and Theater. Simply select our network at **FreeMSGWiFi**.



[f /MadisonSquareGarden](#) [@TheGarden](#)

[@MadisonSquareGarden](#)

#TheGarden

THE MADISON SQUARE GARDEN COMPANY VENUES

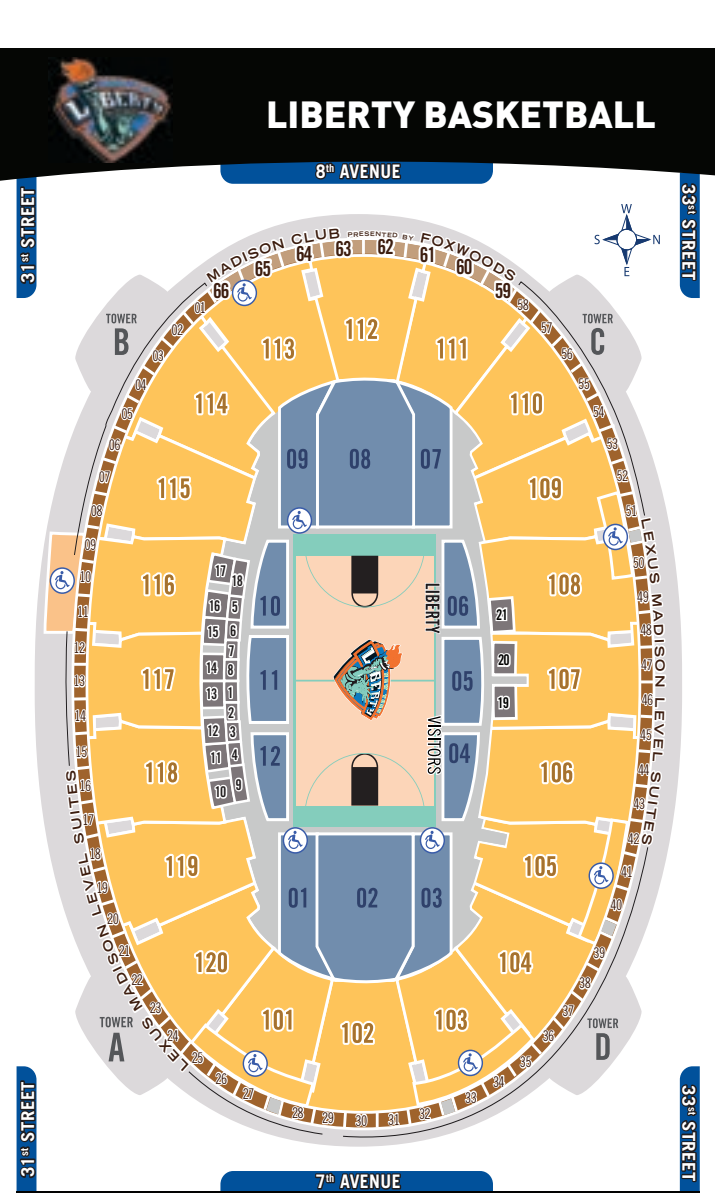
Madison Square Garden Arena and The Theater at MSG 4 Pennsylvania Plaza
(7th Avenue & 32nd Street) New York, New York 10001 • (212) 465-6741
thegarden.com theateratmsg.com

Radio City Music Hall 1260 Avenue of the Americas
(6th Avenue & 50th Street) New York, New York 10020 • (212) 247-4777
radiocity.com

The Beacon Theatre 2124 Broadway
(Broadway & 74th Street) New York, New York 10023 • (212) 465-6500
beacontheatre.com

The Chicago Theatre 175 North State Street
(North State and Lake Streets) Chicago, Illinois 60601 • (312) 462-6300
thechicagotheatre.com

The Forum 3900 West Manchester Blvd
(Prairie Avenue and Pincay Drive) Inglewood, CA 90305 • (310) 330-7300
fabulousforum.com



100 LEVEL

NESPRESSO EVENT LEVEL SUITES MADISON CLUB FOXWOODS LEXUS MADISON LEVEL SUITES

ACCESSIBLE

All Suites and Clubs are accessible

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#TheGarden

CONCERT

BOXING/WWE



100 LEVEL	300 LEVEL THE LOUNGES	300 LEVEL CHASE BRIDGE NORTH	300 LEVEL CHASE BRIDGE SOUTH	NESPRIMO EVENT LEVEL SUITES MADISON CLUB PRESENTED BY FOXWOODS LEXUS MADISON LEVEL SUITES SIGNATURE LEVEL SUITES
200 LEVEL	300 LEVEL LOUNGE CLUB SEATS	300 LEVEL WEST BALCONY	400 LEVEL BLUE SEATS	All Suites and Clubs are accessible ACCESSIBLE Barstools



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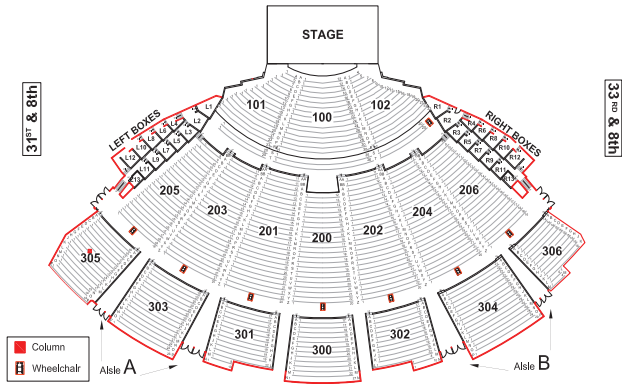
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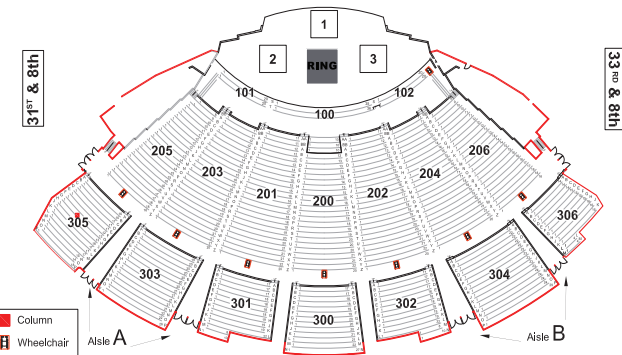
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THE THEATER AT MADISON SQUARE GARDEN.

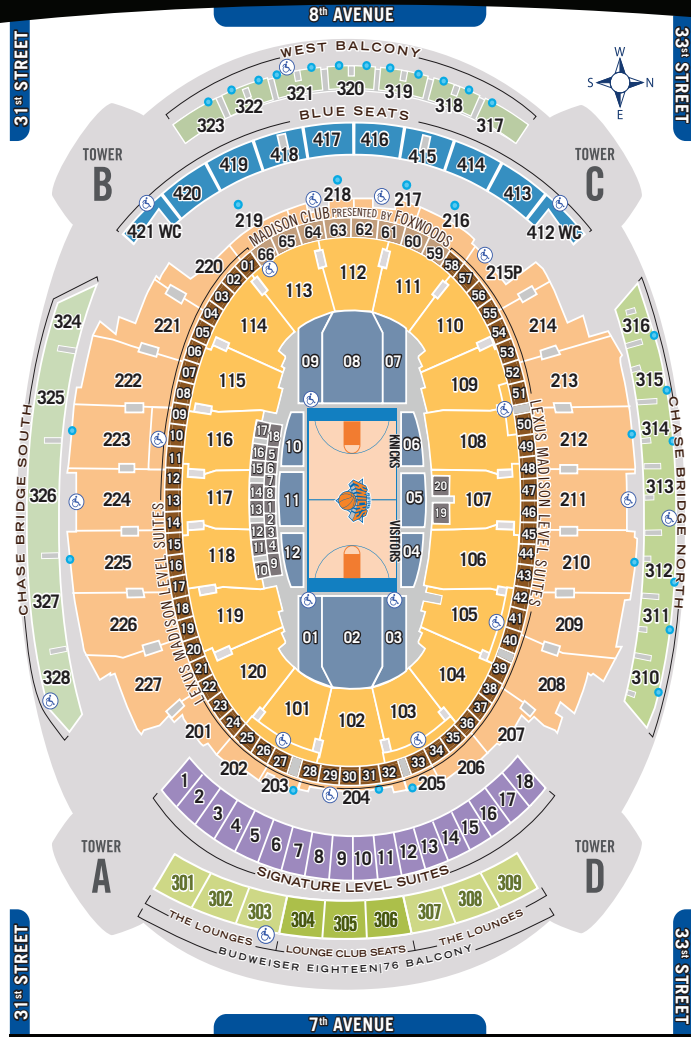
THE THEATER AT MADISON SQUARE GARDEN.



THE THEATER AT MADISON SQUARE GARDEN. BOXING



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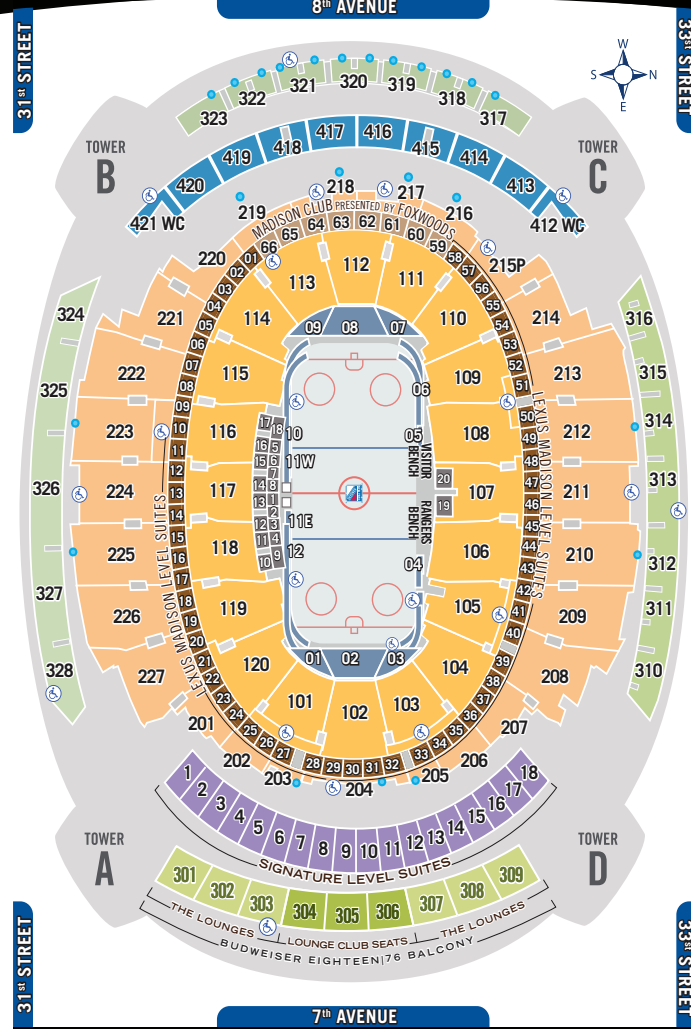
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RANGERS HOCKEY



100 LEVEL	300 LEVEL THE LOUNGES	300 LEVEL CHASE BRIDGE NORTH	300 LEVEL CHASE BRIDGE SOUTH	NESPRESSO EVENT LEVEL SUITES	MADISON CLUB FOXWOODS	LEXUS MADISON LEVEL SUITES	SIGNATURE LEVEL SUITES	
200 LEVEL	300 LEVEL LOUNGE CLUB SEATS	300 LEVEL WEST BALCONY	400 LEVEL BLUE SEATS	All Suites and Clubs are accessible				
				ACCESSIBLE	Barstools			

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