

# PHILADELPHIA PASSENGER INFORMATION GUIDE



**PHL** PHILADELPHIA  
INTERNATIONAL AIRPORT

Maps of each  
Airport terminal  
included

# WELCOME

Welcome to Philadelphia International Airport (PHL), one of the busiest airports in the world. Located seven miles from downtown Philadelphia, the Airport is easily accessible and convenient to many tourist sites, business centers, and cultural hubs.

PHL is open 24 hours daily, including holidays. Depending on flight schedules in each terminal, airline check-in counters and TSA passenger security-screening areas open between 4am and 9am and close between midnight and 2am.

Philadelphia International Airport boasts one of the nation's finest airport food, beverage, and retail programs. Marketplace at the Airport—consisting of more than 160 national and local shops and restaurants offering food, beverages and merchandise—has won numerous industry awards for quality, diversity, and innovation.

To enhance the travelers' Airport experience, PHL offers free Wi-Fi, an Exhibitions Program showcasing unique and fascinating artworks created by local artists, a year-round Performing Arts Program featuring a variety of local entertainment, a Volunteer Program assisting travelers in navigating the Airport, and a Hospitality Program providing stranded travelers with refreshments and comfort items.

Information is also available at: [www.phl.org](http://www.phl.org).

To receive additional copies of this guide or other Airport publications in hard copy or electronic format, contact Airport Public Affairs at 215-863-3812 (TDD/TTY, 215-937-6755) or E-mail [feedback@phl.org](mailto:feedback@phl.org).

[www.twitter.com/PHLAirport](http://www.twitter.com/PHLAirport)

[www.facebook.com/PhiladelphiaInternationalAirport](http://www.facebook.com/PhiladelphiaInternationalAirport)

[www.instagram.com/phl\\_airport](http://www.instagram.com/phl_airport)

[www.flickr.com/phlairport](http://www.flickr.com/phlairport)

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## FAST FACTS ABOUT THE AIRPORT

### Economic Impact:

PHL generates **\$15.4 billion** in spending annually and supports more than **96,300 full-time jobs** for the 11-county Philadelphia MSA.

### Land Area:

**2,410 acres**

### Terminals:

PHL has **3,254,354 square feet of terminal space** encompassing seven (7) terminal buildings with **126 total boarding gates**.

### Runways:

*9R/27L:* 10,500'

*9L/27R:* 9,500'

*17/35:* 6,500'

*8/26:* 5,000'

### Parking:

*Garage:* 10,984 spaces

*Short-Term:* 839 spaces

*Surface:* 7,117 spaces

*Total:* 18,940 public parking spaces

*Cell Phone Waiting Lot:* 150 spaces

*Employee Parking:* 4,250 spaces

### Passengers Annually:

*Domestic:* 25,963,459

*International:* 4,191,631

*Total:* 30,155,090 (approx. 82,000 daily)

## PHL SERVICES PHONE DIRECTORY

ADA Information Hotline at U.S. DOJ.....	800-514-0301
.....	TDD: 800-514-0383
Airport Flight Information.....	1-800-PHL-GATE
.....	1-800-745-4283
Airport Information and Paging.....	215-937-6937
.....	TDD: 215-937-6755
Airport Lost and Found .....	215-937-6888
Airport Police .....	215-937-6963
	from white courtesy phones
Fire and Medical Emergencies .....	3111
	from white courtesy phones
Philadelphia Parking Authority.....	215-683-9842
Transportation Security Administration .....	866-289-9673
U.S. Customs and Border Protection.....	215-863-4271



AIRLINES SERVING PHILADELPHIA  
INTERNATIONAL AIRPORT

**Air Canada (AC)** ..... Terminal D  
Reservations ..... 888-247-2262 / TDD: 800-361-8071  
Baggage..... 888-689-2247  
Website..... [www.aircanada.ca](http://www.aircanada.ca)

**Alaska Airlines (AS)** ..... Terminal D  
Reservations ..... 800-ALASKAAIR / TDD: 800-682-2221  
Baggage ..... 800-433-7300  
Website..... [www.alaskaair.com](http://www.alaskaair.com)

**American Airlines (AA)** ..... Terminals A-East, A-West, B & C  
Reservations ..... 800-433-7300 / TDD: 800-543-1586  
Baggage..... 877-815-8253  
Admirals Club..... Terminal A-West (Between Gates A15 and A16); Terminal A-East (Between Gates A4 and A6); B/C Food Court (3rd Floor); Terminal F Food Court (2nd Floor)  
Website..... [www.aa.com](http://www.aa.com)

**American Eagle (AA)** ..... Terminal F  
Reservations ..... 800-433-7300 / TDD: 800-543-1586  
Baggage..... 800-371-4771  
Admirals Club..... Second level near Food Court  
Website..... [www.aa.com](http://www.aa.com)

**British Airways (BA)** ..... Terminal A-West  
Reservations ..... 800-AIRWAYS / TDD: 866-393-0961  
Baggage ..... 267-233-5011  
Galleries Lounge ..... near Gate A-14  
Website..... [www.britishairways.com](http://www.britishairways.com)

**Delta Air Lines (DL)** ..... Terminal D  
Reservations ..... 800-221-1212 / TDD: 800-831-4488  
Baggage ..... 800-325-8224  
Sky Club ..... Terminal D near terminal exit doors  
Website..... [www.delta.com](http://www.delta.com)

**Frontier Airlines (F9)** ..... Terminal E  
Reservations ..... 800-432-1359  
Baggage ..... 877-461-5737  
Website..... [www.flyfrontier.com](http://www.flyfrontier.com)

AIRLINES SERVING PHILADELPHIA  
INTERNATIONAL AIRPORT

**Icelandair (FI)** ..... Terminal A-West  
Reservations ..... 800-223-5500  
Website..... [www.icelandair.us](http://www.icelandair.us)

**JetBlue (B6)** ..... Terminal E  
Reservations ..... 800-JETBLUE / TDD: 800-336-5530  
Baggage ..... 215-365-3153 ext. 1223313  
Website..... [www.jetblue.com](http://www.jetblue.com)

**Lufthansa German Airlines (LH)** ..... Terminal A-West  
Reservations ..... 800-645-3880 / TDD: 866-846-4283  
Baggage ..... 215-937-9732  
Website..... [www.lufthansa.com](http://www.lufthansa.com)

**Qatar Airways (QR)** ..... Terminal A-West  
Reservations ..... 877-777-2827 / TDD: 877-578-2757  
Baggage ..... 215-863-6935  
Website..... [www.qatarairways.com](http://www.qatarairways.com)

**Southwest Airlines (WN)** ..... Terminal E  
Reservations ..... 800-435-9792 / TDD: 800-533-1305  
Baggage ..... 267-233-5427  
Website..... [www.southwest.com](http://www.southwest.com)

**Spirit Airlines (NK)** ..... Terminal D  
Reservations ..... 801-401-2200 / TDD: 800-955-8771  
Baggage ..... 877-888-5926  
Website..... [www.spirit.com](http://www.spirit.com)

**United Airlines (UA)** ..... Terminal D  
Reservations ..... 800-864-8331/TDD: 800-323-0170  
Baggage ..... 215-749-6027  
United Club ..... Terminal C/D Walkway  
Website..... [www.united.com](http://www.united.com)

All terminals are equipped with restaurants, snack bars, cocktail lounges, news and gift shops, specialty stores, public telephones, luggage carts, restrooms, free charging stations for personal electronic devices, automated teller machines (ATMs), and free Wi-Fi.

#### ATMs

For your convenience, there are Bank of America automated teller machines (ATM) available throughout the Airport.

#### Business Services

The UPS Store, located in the A/B Link, offers business services and entertainment features, such as Microsoft Office software, Internet access, E-mail, laser printing, copying, faxing, Federal Express overnight delivery service, notary public, and money wiring.

#### Children's Play Area

Ready-for-Takeoff in Terminal A-East features a jumbo jet, along with a control tower and tug. Children can pretend to be pilots, passengers, drivers, or air traffic controllers. Radios in the tower and jetliner allow them to transmit to each other.



#### Duty-Free Shopping

The International Shoppes—located in Terminal A-West near Gates A14, A17, and A22; and Terminal A-East near Gate A9—offers duty-free items. Passengers on nonstop international flights are permitted to purchase duty-free items such as liquor, cigarettes, perfume, and watches prior to boarding. Shopping duty-free allows international travelers to conveniently purchase goods in a foreign country for personal use without having to pay some or all local duties and taxes in that country.

#### Foreign Currency Exchange

Traveler provides foreign currency and check-cashing services in the Airport at the following locations: Terminal A-West near Gate A14 and Gate A18; Terminal A-West International Arrivals Hall; Terminal A-East near Gate A4; The UPS Store located in the A/B Link; Terminal D near Gate D8.

#### Liberty USO Center

In Terminal A-East near Gate A2, the Liberty USO Center at PHL is open 24/7/365 for U.S. Armed Forces personnel and their families.

#### Mothers' Nursing Station



Minute Suites, located in the A/B Link, provides traveling mothers a private and quiet place to breastfeed and to express milk. Traveling mothers also have the option of using one of PHL's 42 Companion Care or family restrooms that are located throughout the Airport.

#### Passenger Information Counters

Passenger information counters are located in every terminal and are open during the following hours:

SECURE AREA	NON-SECURE AREA
Terminal A-West (7am-11pm)	Terminal A-East (7am-11pm)
Terminal A-East (24 hours, 7 days/week)	Terminal D (7am-11pm)
Terminal B (24 hours, 7 days/week)	Terminal E (24 hours, 7 days/week)
Terminal C (7am-11pm)	
Terminal D/E (7am-11 pm)	
Terminal F (7am-11pm)	



### Power Charging Stations

More than 900 complimentary charging outlets are conveniently located throughout the terminals.

### Service Animal Relief Areas

#### Indoor:

- Terminal A-West: near Gate A16
- Terminal A-East: A/B Link across from Gate A1 shuttle bus stop
- Terminal B: A/B Link, B end
- Terminal C: C/D Link, C end
- Terminal D: C/D Link, D end
- Terminal E: Gate E1
- Terminal F: Level 1, near the elevator/escalator lobby

#### Outdoor:

- Departures Road between Terminals A-West and A-East; between Terminal B/C ticketing and the Airport Communications Center; adjacent to Terminal E and Terminal F.
- Arrivals Road adjacent to Terminal A-East baggage claim. Commercial Vehicle Road (south side of baggage claim nearest to SEPTA train platform); adjacent to Terminal B baggage claim and Terminal E baggage claim.

### Terminal Shuttle Bus

A free shuttle bus service transports passengers connecting on the secure side between Terminals A-East and Terminals C and F. The A-East shuttle stop is at Gate A1. Terminal C shuttle stop is at Gate C16 (near Au Bon Pain). Terminal F shuttle stop is at Gate F10.



Philadelphia International Airport strives to be accessible to all travelers. Detailed information about services and facilities at PHL to assist travelers with disabilities can be found in *Getting Around PHL: A Guide for Travelers with Disabilities*. This informative brochure can be accessed in PDF and audio format on the Airport's website, [www.phl.org](http://www.phl.org). It can also be obtained in hard copy by contacting PHL ADA Coordinator Lucinda West at 215-937-5536 (TDD/TTY, 215-863-3969), or by E-mailing [accessibility@phl.org](mailto:accessibility@phl.org).

Many services such as skycaps, sighted guides, and wheelchairs are provided by the airlines. Please contact your airline to reserve a wheelchair.

Travelers with hearing or speech impairments can call the Airport's TDD/TTY number at 215-937-6755, or the Pennsylvania Relay Service at 800-654-5984 for TTY, or 800-654-5988 for Voice Relay. Travelers with disabilities or medical needs who have questions about the policies or procedures at security checkpoints can call the TSA Cares Help Line at 855-787-2227.

Information about Service Animal Relief Animals can be found on page 8 of this guide.

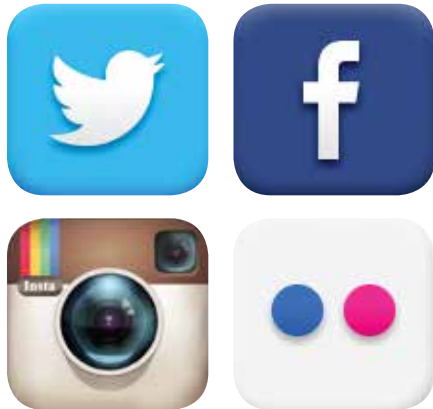
Philadelphia International Airport utilizes social media to keep passengers informed of important news, special events, and weather-related changes that could affect their flight schedules. We welcome any questions and/or feedback that our passengers may have. Passengers may also submit their in-flight photos to be included on our social media sites. The Airport actively maintains accounts on Twitter, Facebook, Instagram, and Flickr. Please “like” us on social media!

**Twitter**  
@PHLAirport

**Facebook**  
@PhiladelphiaInternationalAirport

**Instagram**  
@PHL\_Airport

**Flickr**  
@PHLAirport



The Airport’s Exhibition Program is a nationally-recognized, award-winning visual arts initiative. The purpose of this program is to provide visibility for Philadelphia’s unique cultural life and to enrich the experience of the traveling public. Since its inception in 1998, there have been more than 300 exhibits featuring work by artists and arts/cultural institutions from throughout the Greater Philadelphia Region.

The Exhibitions Program provides millions of visitors from around the world access to a wide variety of art forms by artists and arts institutions from the Philadelphia area. For additional information, please contact: [art.airport@phl.org](mailto:art.airport@phl.org).



Eva Shelley: *Glass Bouquets*  
Anthony Vega: *Proximity (Philadelphia)*, detail  
Yis “Nosego” Goodwin: *Infinite Voyager*

**PHILLY AIRPORT LIVE  
ENTERTAINMENT PROGRAM**

The Greater Philadelphia Region has a long tradition of producing talented musicians and entertainers. *Philly Airport Live* serves as a proud showcase for today's Philly entertainers. Entertainment is scheduled throughout the year with special focus on peak travel times. Our *Philly Airport Live* holiday program runs from Thanksgiving through New Year's Eve. The Airport recognizes various holiday traditions including Christmas, Hanukkah, and Kwanzaa. Entertainment is provided daily and features a variety of musicians, dance groups, high school choirs, and magicians. Santa Claus has been spotted strolling through the terminals.

Just Plane Fun at PHL is the Airport's summer-long entertainment program. Travelers are treated to *Philly Airport Live* performances, beauty care demonstrations, educational and informational displays, artist demonstrations, historical impersonators, and caricaturists. In addition, travelers can enjoy appearances by Philadelphia's iconic Mummers string bands.

*Philly Airport Live* entertainment takes place at the B/C and F Food Courts, as well as strolling throughout the terminals. The weekly schedule of events is available at all Airport information counters and online.



**PARKING FACILITIES**

The on-site Airport parking facilities are operated and managed by the Philadelphia Parking Authority. There are three parking options at the Airport: Short-Term (ground level of the garages) Garage (upper levels), and Economy Parking.

**Height Restrictions in Garage Parking (garage upper levels):**

Garages A, B, C, and D have a 6'2" clearance\*  
Garages E and F have a 6'8" clearance\*

**Height Restrictions in Short Term Parking (ground level of garages):**

Short Term A and B have a 6'2" clearance\*  
Short Term C, D, E, and F have an 8'2" clearance

**Height Restrictions in Economy Lot Parking (open air surface lot):**

The toll plaza canopy has a 12 ft. clearance.

\* *Special equipped vehicles for wheelchairs that exceed height restrictions have the option of parking in Short Term C, D, E or F and will be charged the less expensive Garage (\$24.00 vs. \$44.00).*

For security reasons, vehicles must be parked with the license plate facing the drive aisle in all of the Airport's parking facilities.

**Short-Term (ground level) Parking**

*Available for Terminals A through F*

**SHORT-TERM RATE STRUCTURE:**

Up to .5 hours	\$4.00	Up to 3 hours	\$15.00
Up to 1 hour	\$6.00	Up to 3.5 hours	\$17.00
Up to 1.5 hours	\$8.00	Up to 4 hours	\$24.00
Up to 2 hours	\$10.00	Up to 24 hours	\$44.00
Up to 2.5 hours	\$12.00		

**Garage (upper levels) Parking**

*Available for Terminals A through F*

**GARAGE RATE STRUCTURE:**

Up to .5 hours	\$4.00	Up to 2.5 hours	\$12.00
Up to 1 hour	\$6.00	Up to 3 hours	\$15.00
Up to 1.5 hours	\$8.00	Up to 3.5 hours	\$17.00
Up to 2 hours	\$10.00	Up to 24 hours	\$24.00




**Economy Parking Information**

- The \$11.00 daily flat rate (up to 24 hours) includes all taxes and fees.
- Complimentary shuttle buses to/from the terminals operate 24 hours every day including holidays.
- Buses, trailers, semis, and vehicles over 9,000 pounds GVW are not permitted in the Economy Parking lot.
- Complimentary services include battery jump starts, flat-tire service, auto lockout service, lost vehicle locator.
- Patrolled by Philadelphia Police Department.



**Charging Stations for Hybrids and Electric Cars**

 The parking facilities feature seven charging stations capable of charging 14 electric vehicles at any time: two on Level 1 in Garage C, two on Level 1 in Garage D, and three in the Economy Lot next to the Airport toll plaza.

**For More Information**

Please visit the Philadelphia Parking Authority website, [www.philapark.org](http://www.philapark.org). For assistance, customers may call the PPA Airport Operations Division at 215-683-9840. Questions, comments and suggestions can be emailed to: [airport@philapark.org](mailto:airport@philapark.org).

Southeastern Pennsylvania Transportation Authority, SEPTA, provides train service between Center City and the Airport on the Airport Regional Rail Line. Trains run every 30 minutes and operate from 4:52am–11:52pm (Center City to Airport) and from 5:07am–12:30am (Airport to Center City).

Stations on the Airport Regional Rail Line include Terminal E/F, Terminal C/D, Terminal B, Terminal A (East), Eastwick, University City, 30th Street, and three Center City stations along Market Street. All stations on the Airport Line are wheelchair-accessible.

Connections to other SEPTA Regional Rail lines and transit routes can be made at University City, 30th Street, Suburban and Jefferson Stations.

The one-way, on-board, cash only Regional Rail fare to Center City is \$6.50; or \$8.50 to any other station beyond Center City. Tell the conductor your final destination when purchasing tickets on-board.

SEPTA Quick Trip Fare is now available for travel on the Airport Line from all Airport terminal stations. Use your credit or debit card to buy your one-way fare at the fare kiosk located at each Terminal platform stop. Learn more at <http://www.septa.org/key/updates/airport-quick-trips.html>

Connections to Amtrak Northeast Corridor and Keystone Service and NJ Transit Atlantic City Rail Line can be made at 30th Street Station.

The Airport is also served by three SEPTA bus routes at Zone 1 of the Arrivals Road outside of baggage claim: Route 37 to/from South Philadelphia; Route 108 to/from 69th Street Transportation Center; Route 115 to/from Suburban Square in Ardmore, and Chester, Pa.

The single-ride transit fare is \$2.50 and transfers are available on-board buses for an additional \$1.00. For additional SEPTA information, call 215-580-7800 or visit [www.septa.org](http://www.septa.org).



## CELL PHONE WAITING LOT

Motorists coming to pick up passengers can drive to the Cell Phone Waiting Lot located on Airport property. The lot is free, easily accessible from both I-95 and Route 291, features space for 150 vehicles and is less than a one-minute drive to the baggage claim areas.

Drivers must stay with their vehicles in the lot. Wait time is limited to 60 minutes.

### Directions to the Cell Phone Waiting Lot

From I-95 North and South: Exit at Philadelphia International Airport, enter the Airport on the Arriving Flights roadway and follow the signs for the Cell Phone Waiting Lot.

From Route 291: Follow the signs to Philadelphia International Airport, take the Arriving Flights roadway and follow the signs to the Cell Phone Waiting Lot.

The GPS coordinates for the Cell Phone Waiting Lot at Philadelphia International Airport are 39° 52' 40" N , 75° 14' 50" W.



## RENTAL CARS AND GROUND TRANSPORTATION

Rental car companies may be contacted through the Ground Transportation Information desks located in Baggage Claims A-East, B/C and D/E.

Alamo ..... [www.alamo.com](http://www.alamo.com) / 215-492-3960  
Avis..... [www.avis.com](http://www.avis.com) / 215-492-0900  
Budget ..... [www.budget.com](http://www.budget.com) / 800-527-0700  
Dollar ..... [www.dollar.com](http://www.dollar.com) / 800-800-4000  
Enterprise ..... [www.enterprise.com](http://www.enterprise.com) / 610-521-3700  
Hertz..... [www.hertz.com](http://www.hertz.com) / 215-492-7200  
National..... [www.nationalcar.com](http://www.nationalcar.com) / 800-227-7368

Taxi, limousine and shuttle services are available at Terminals A-East, B-C, D/E baggage claim areas. Terminal F ground transportation is accessible outside Terminal E baggage claim.

For additional ground transportation information, call 215-937-6958 or visit [www.parkwaycorp.com](http://www.parkwaycorp.com).

Uber and Lyft vehicles pick up passengers on the outer lane of Arrivals Road.



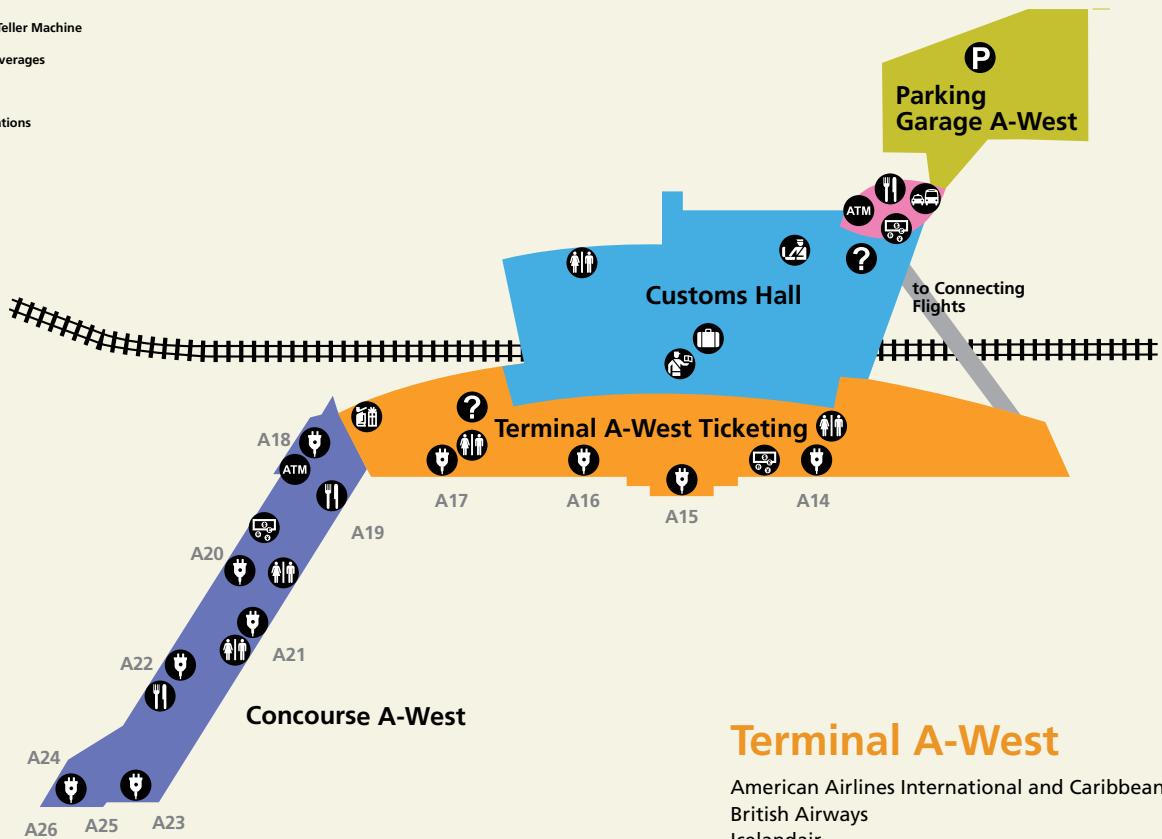
# PHILADELPHIA INTERNATIONAL AIRPORT TERMINAL MAP

- Airport Information
- Ground Transportation
- Train
- Courtesy Shuttle to Connecting Flights
- Foreign Currency Exchange
- Baggage Claim
- U.S. Customs
- Immigration and Naturalization Service
- Parking Garage
- Restrooms
- Automated Teller Machine
- Food and Beverages
- News / Gifts
- Charging Stations
- Concourse / Gates
- Terminal / Ticketing
- Terminal Links
- Baggage Claim
- Airport Hotel
- Parking Garage
- Food Court & Shopping Mall
- International Arrivals Hall



PHILADELPHIA INTERNATIONAL AIRPORT  
TERMINAL A-WEST MAP

- Airport Information
- Ground Transportation
- Train
- Courtesy Shuttle to Connecting Flights
- Foreign Currency Exchange
- Baggage Claim
- U.S. Customs
- Immigration and Naturalization Service
- Parking Garage
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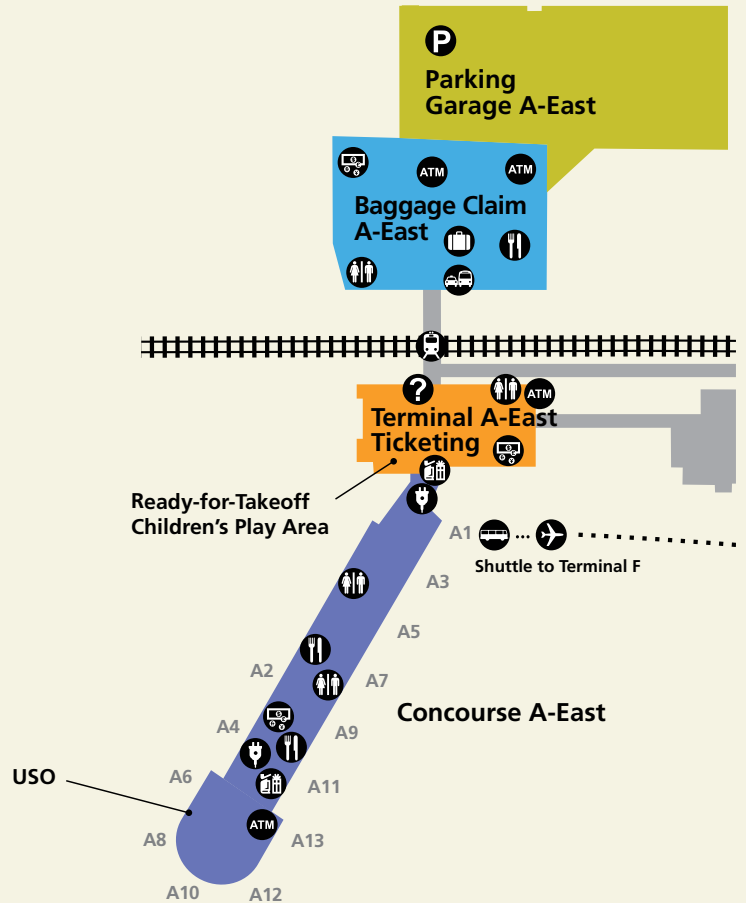


## Terminal A-West

American Airlines International and Caribbean  
British Airways  
Icelandair  
Lufthansa  
Qatar Airways

- Airport Information
- Ground Transportation
- Train
- Courtesy Shuttle to Connecting Flights
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- Baggage Claim
- U.S. Customs
- Immigration and Naturalization Service
- Parking Garage
- Restrooms
- Automated Teller Machine
- Food and Beverages
- News / Gifts
- Charging Stations

- Concourse / Gates
- Terminal / Ticketing
- Terminal Links
- Baggage Claim
- Airport Hotel
- Parking Garage
- Food Court & Shopping Mall
- International Arrivals Hall



## Terminal A-East

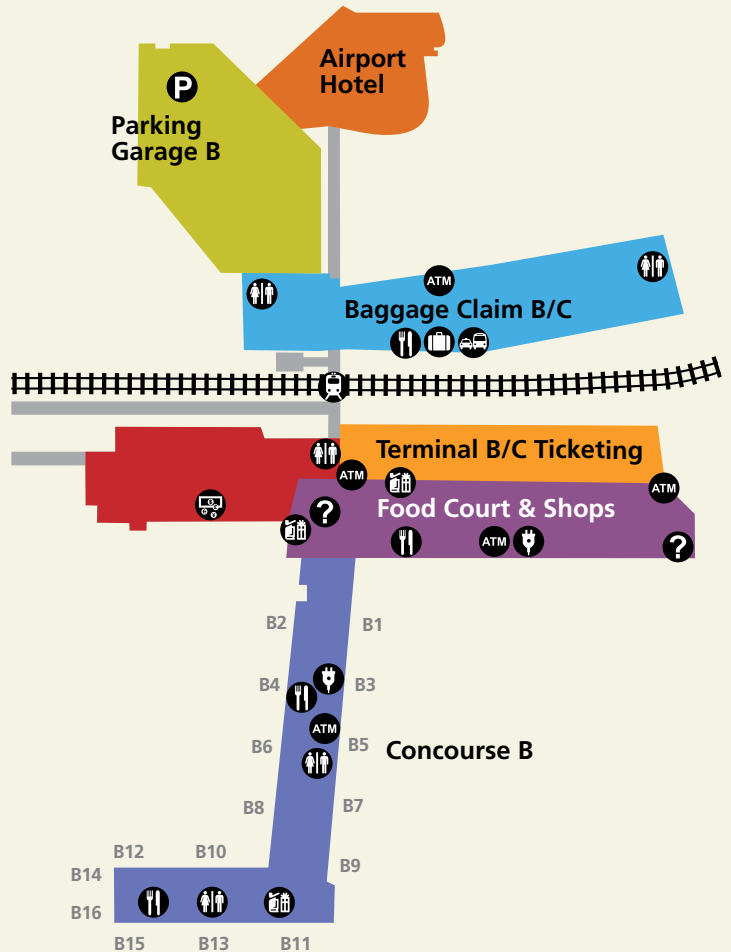
American Airlines

- Airport Information
- Ground Transportation
- Train
- Courtesy Shuttle to Connecting Flights
- Foreign Currency Exchange
- Baggage Claim
- U.S. Customs
- Immigration and Naturalization Service
- Parking Garage
- Restrooms
- Automated Teller Machine
- Food and Beverages
- News / Gifts
- Charging Stations

- Concourse / Gates
- Terminal / Ticketing
- Terminal Links
- Baggage Claim
- Airport Hotel
- Parking Garage
- Food Court & Shopping Mall
- International Arrivals Hall

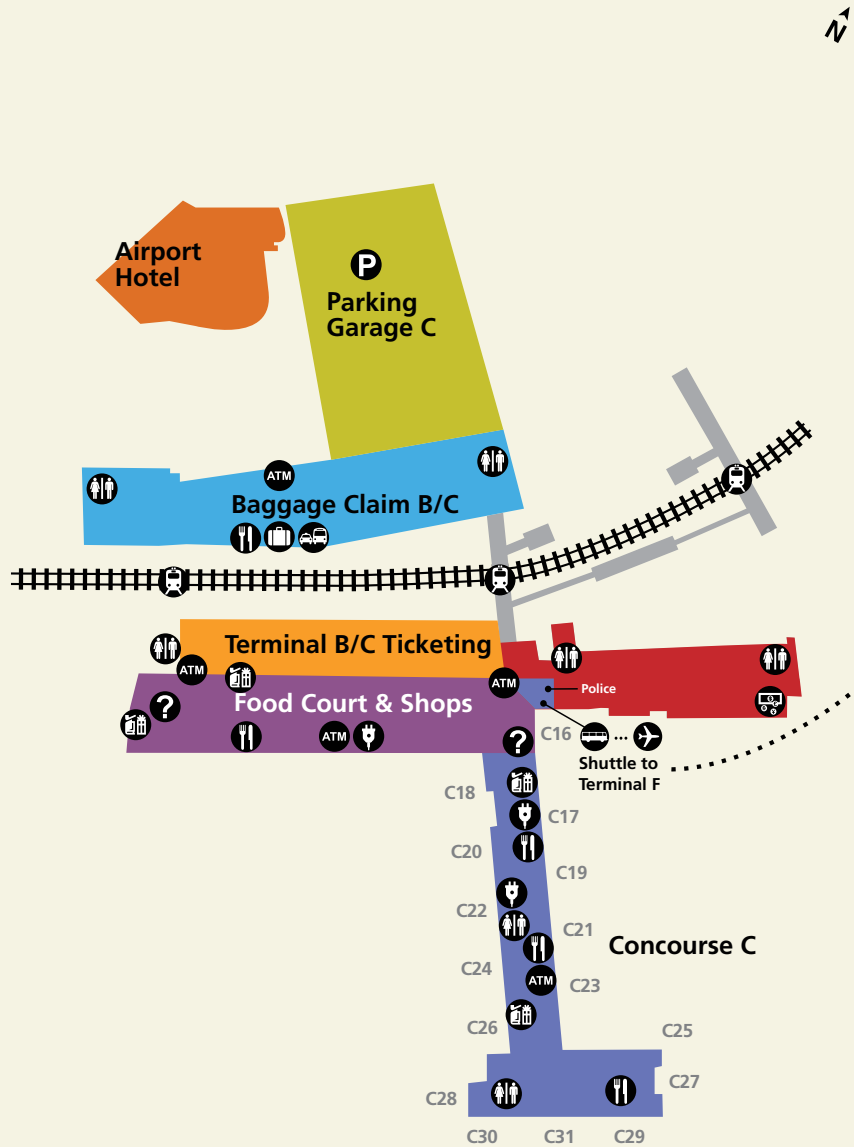
## Terminal B

American Airlines



- Airport Information
- Ground Transportation
- Train
- Courtesy Shuttle to Connecting Flights
- Foreign Currency Exchange
- Baggage Claim
- U.S. Customs
- Immigration and Naturalization Service
- Parking Garage
- Restrooms
- Automated Teller Machine
- Food and Beverages
- News / Gifts
- Charging Stations

- Concourse / Gates
- Terminal / Ticketing
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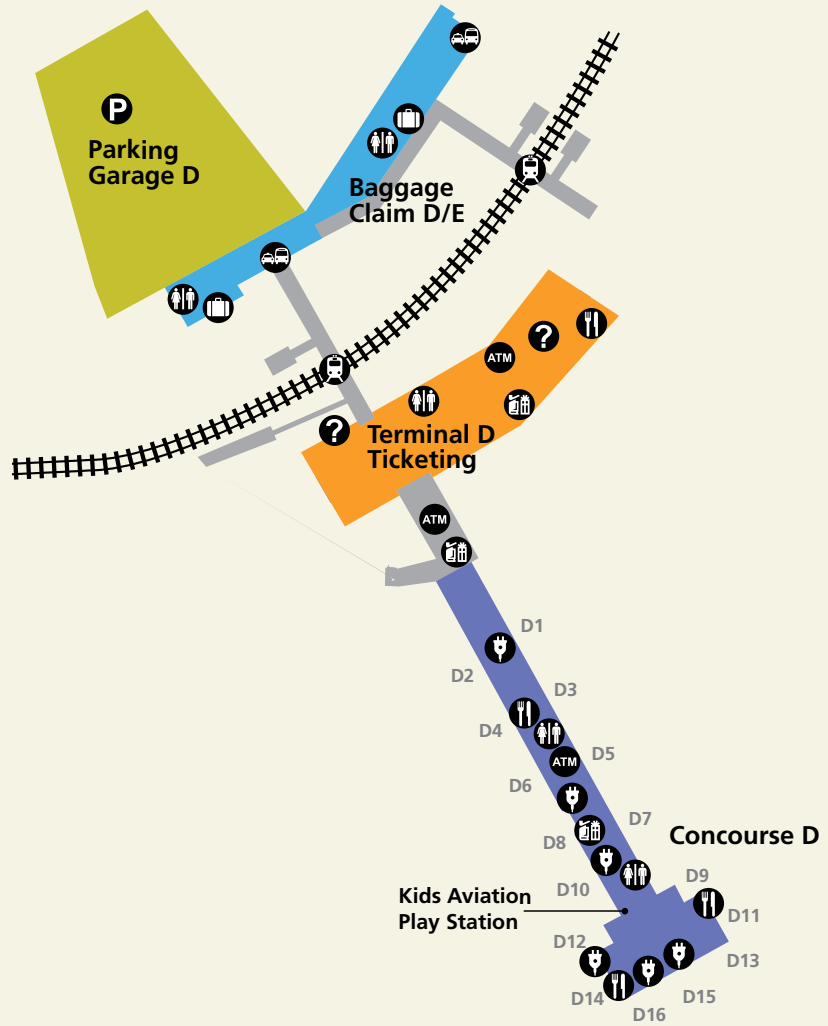
## Terminal C

American Airlines



- Airport Information
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- Train
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## Terminal D

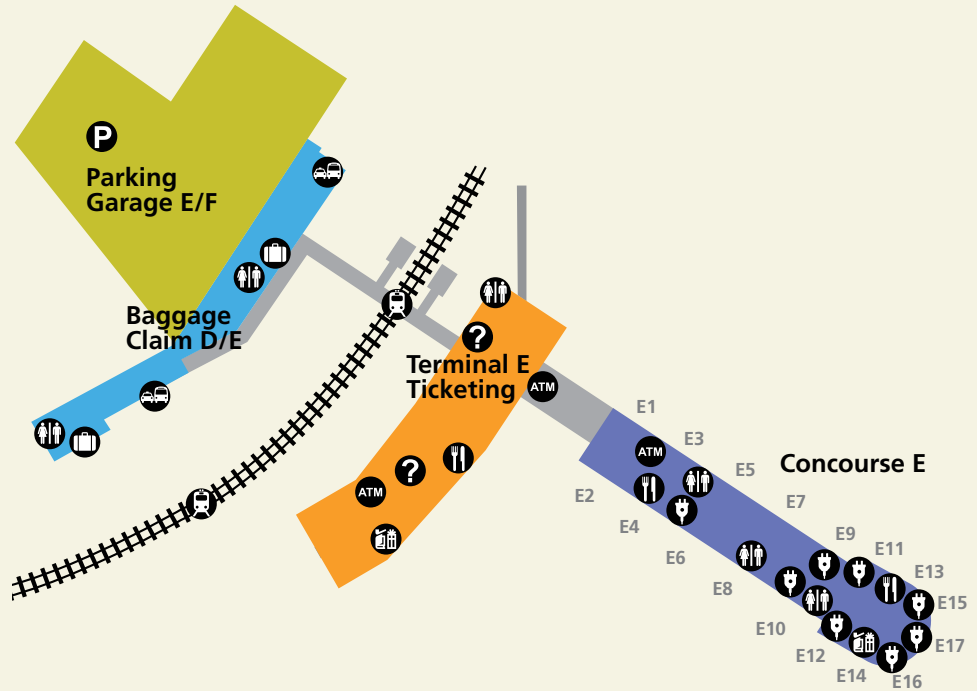
- Air Canada
- Alaska Airlines
- Delta Air Lines
- Delta Connection
- Spirit Airlines
- United Airlines



PHILADELPHIA INTERNATIONAL AIRPORT  
TERMINAL E MAP



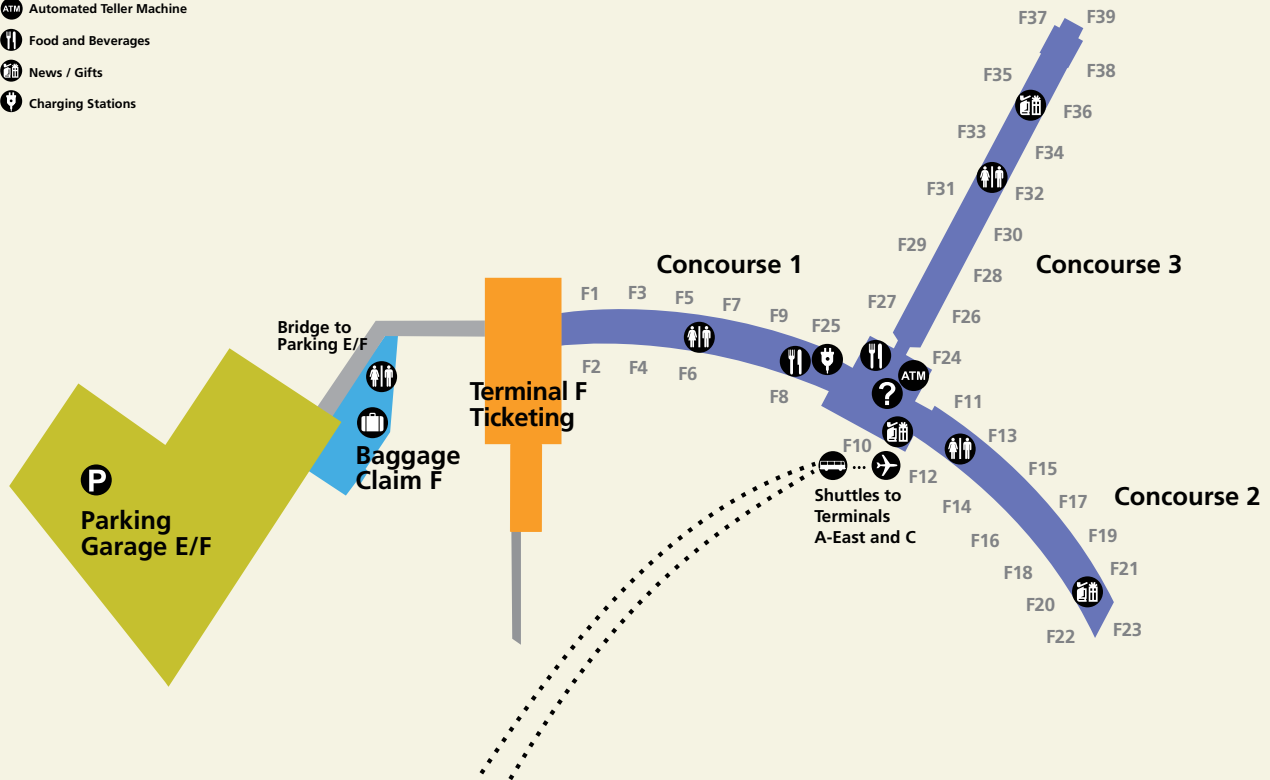
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## Terminal E

Frontier Airlines  
JetBlue  
Southwest Airlines

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- Airport Hotel
- Parking Garage
- Food Court & Shopping Mall
- International Arrivals Hall



## Terminal F

American Eagle

**International Arrivals Hall**

Dunkin' Donuts/Hudson Euro Café  
 Travelex

**Terminal A-West**

Duty Free by DFASS  
 Furla \*  
 Hundson News  
 Mac Cosmetics \*  
 Au Bon Pain  
 Bruegger's Bagles  
 Chickie's & Pete's  
 Dunkin' Donuts  
 Dunkin' Donuts Express (Pre-security)  
 Famous Famiglia  
 Gachi House of Sushi \*  
 Good 2 Go  
 Healthy Gourmet  
 Hudson News Euro Café (Pre-Security)  
 La Tapenade  
 Maki of Japan  
 Smashburger  
 American Express Centurion Lounge \*  
 Travelex

**Terminal A-East & A/B Link**

CNBC News Philadelphia  
 Duty Free by DFASS  
 Explore Philadelphia  
 Currito Burrito  
 Jack Duggan's Pub & Restaurant  
 La Colombe  
 Piattino Pizza \*  
 Saladworks  
 Villa Fresh Italian Kitchen  
 Minute Suites  
 Travelex  
 The UPS Store

**Terminal B**

Afaze  
 Airport Wireless  
 Taxco Sterling  
 Auntie Anne's Pretzels  
 BabaBar \*  
 Boule Café  
 Cibo Bistro & Wine Bar  
 Cibo Express Gourmet Markets

Germantown Biergarten  
 Jet Rock Bar & Grill  
 Love Grille  
 Mezzogiorno  
 Noobar \*  
 Tagliare

**B/C Link**

Barb's Harley-Davidson  
 The Body Shop  
 Brighton Collectibles  
 Brooks Brothers  
 Brookstone  
 Finish Line  
 Gap  
 Heritage Books  
 InMotion Entertainment  
 Johnston & Murphy  
 Lids  
 L'Occitane  
 Pandora  
 PGA Tour \*  
 Philadelphia America!  
 Roster  
 Spanx \*  
 Sunglass Hut  
 Swarovski  
 Time to Fly  
 Tumi  
 Victoria's Secret Beauty & Accessories  
 Asian Chao  
 Chick-fil-A  
 Geno's Steaks  
 LeBus Café  
 Legal Sea Foods  
 Pink Berry  
 Smashburger \*  
 Starbucks  
 Subway  
 Vino Volo  
 Wendy's  
 World Bean

**B/C Baggage Claim**

Dogs on the fly

## RESTAURANTS AND SHOPS

### Terminal C

CNBC News Philadelphia (C18 location open 24 hours)  
Tech Interaction  
Aldo Lamberti Trattoria  
Au Bon Pain (Open 24 hours)  
Auntie Anne's Pretzels  
Balducci's  
Burrito Elito  
Chickie's & Pete's  
Chickie's & Pete's Express  
Jamba Juice  
Popeyes Louisiana Kitchen  
Sky Asian Bistro  
XpresSpa

### Terminal D

CNBC News Philadelphia  
Duty Free by DFASS \*  
Stellar News  
Auntie Anne's Pretzels  
Bar Symon \*  
Currito Burrito  
Dunkin' Donuts  
Earl of Sandwich  
Good 2 Go  
Green Leaf's  
Jamba Juice  
Mo' Burger \*  
Tavelex  
XpresSpa

### D/E Link

B-Iconic  
Lick  
Lids/Lids Kids  
Life is Good  
Ruby Blue  
Stellar Books  
Stellar News  
Techshowcase  
Timeless Travel \*  
Tous \*  
Tumi  
Chickie's & Pete's  
Dunkin' Donuts  
Good 2 Go  
Vino Volo

## RESTAURANTS AND SHOPS

### Terminal E

CNBC News Philadelphia  
Pennsylvania Market  
Stellar News  
Au Bon Pain  
Cantina Laredo  
Chickie's & Pete's  
Guava & Java  
La Colombe \*  
Maki of Japan  
McDonald's  
Sbarro

### Terminal F

Fire & Ice  
Hudson News  
Kiehl's Solstice  
Soundbalance  
Stellar News  
Au Bon Pain  
Chipotle Mexican Grill  
Far East  
Good 2 Go  
LeBus Café  
Local Tavern  
Philly Pretzel Factory  
Red Mango  
Re:Vive Bar  
Sbarro  
Smashburger  
Solstice  
Tony Luke's  
XpresSpa

(\*) Stores arriving soon

DRIVING DIRECTIONS TO  
PHILADELPHIA INTERNATIONAL AIRPORT



**From Center City Philadelphia:**

I-95 South to the Philadelphia International Airport Exit, or I-76 East following signs for the Philadelphia International Airport.

**From the PA Turnpike:**

Take the PA Turnpike to the Mid-County Exit (Route 476).  
Take 476 South (Chester) to Interstate 95 (I-95).  
Take I-95 North to the Philadelphia International Airport Exit.

**From the NJ Turnpike:**

Take Exit 3 to the Walt Whitman Bridge.  
After the toll plaza, stay in the far right lane and take I-95 South.  
Follow I-95 South to the Philadelphia International Airport Exit.

**From Delaware:**

Take I-95 North to the Philadelphia International Airport Exit.



The Airport's Lost and Found for items found in the terminals, restrooms, and concessions is located in the Communication Center, which can be accessed on the Departures Roadway between Terminals C and D. The Communication Center is open 24/7 and can be reached at 215-937-6888 or [lostandfound@phl.org](mailto:lostandfound@phl.org).

Passengers may also contact several sources for assistance in recovering lost items:

- For lost suitcases and items left on aircraft, contact your airline's baggage claim office (please see pages 4 and 5).
- If you left an item at a Transportation Security Administration (TSA) checkpoint, contact the TSA's Lost and Found at the Airport at 610-521-7206, or by E-mail at [PHLlostandfound@tsa.dhs.gov](mailto:PHLlostandfound@tsa.dhs.gov). The hours of operation are Monday-Friday, 9:30am-5pm.
- Check with the transportation company for items left in taxis, buses, vans, rental cars, and other public vehicles.

[www.phl.org](http://www.phl.org)

1-800-PHL-GATE | 1-800-745-4283



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*Thank you for choosing*

